



Working Together

FOR A **QUALITY OF LIFE** FOR ALL!



2023-24

Annual Report



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FRESNO COUNTY Electorate



BRIAN PACHECO
District 1

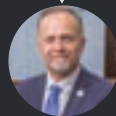
STEVE BRANDAU
District 2

SAL QUINTERO
District 3

BUDDY MENDES
District 4
VICE CHAIRMAN

NATHAN MAGSIG
District 5
CHAIRMAN

County Administrative Officer
PAUL NERLAND



County Counsel
DANIEL C. CEDERBORG



Clerk of the Board
BERNICE E. SEIDEL

Elected Officials

- Assessor-Recorder
PAUL DICTOS, C.P.A.
- Auditor-Controller/
Treasurer-Tax Collector
OSCAR J. GARCIA, C.P.A.
- County Clerk/
Registrar of Voters
JAMES A. KUS
- District Attorney
LISA SMITTCAMP
- Sheriff-Coroner
Public Administrator
JOHN ZANONI

APPOINTED DEPARTMENT HEADS

- Agricultural
Commissioner/Sealer
of Weights & Measures
MELISSA CREGAN
- Child Support Services
KARI GILBERT
- Internal Services
ED HILL
- Public Defender
ANTOINETTE TAILLAC
- Public Works & Planning
STEVEN WHITE
- Behavioral Health
Public Guardian
SUSAN HOLT, LMFT
- Human Resources
HOLLIS MAGILL
- Public Library
SALLY GOMEZ
- Public Health
DAVID LUCHINI
- Social Services
SANJA BUGAY

APPOINTED BY OTHER ENTITIES

Chief Probation Officer
KIRK HAYNES

ELECTED OFFICIALS =

APPOINTED DEPARTMENT HEADS =



Scan & Watch!
FOR MORE INFO ON
BOARD OF SUPERVISORS



A MESSAGE
FROM
THE COUNTY
ADMINISTRATIVE
OFFICER
Paul Nerland



I DISTINCTLY REMEMBER MY CHILDREN, WHEN THEY WERE YOUNGER, ASKING ME WHAT A COUNTY DOES.

Where do you begin to respond to that question?

The County of Fresno does SO many things! I am continually amazed at how many ways the County of Fresno impacts our community and the myriad of services that the majority of the public knows nothing about.

The County of Fresno and its 19 departments serve more than one million residents, providing public safety and justice programs, health education, awareness and services, as well as roads and infrastructure. The County also offers public libraries, social services, and conducts elections, but this list doesn't reflect everything the County does for our community.

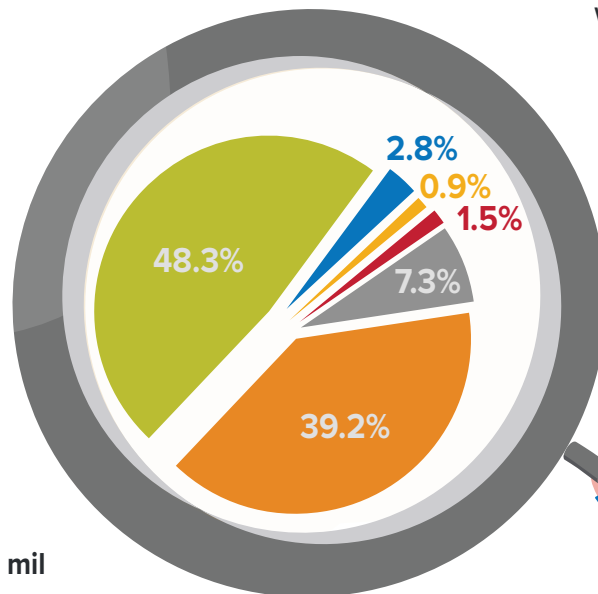
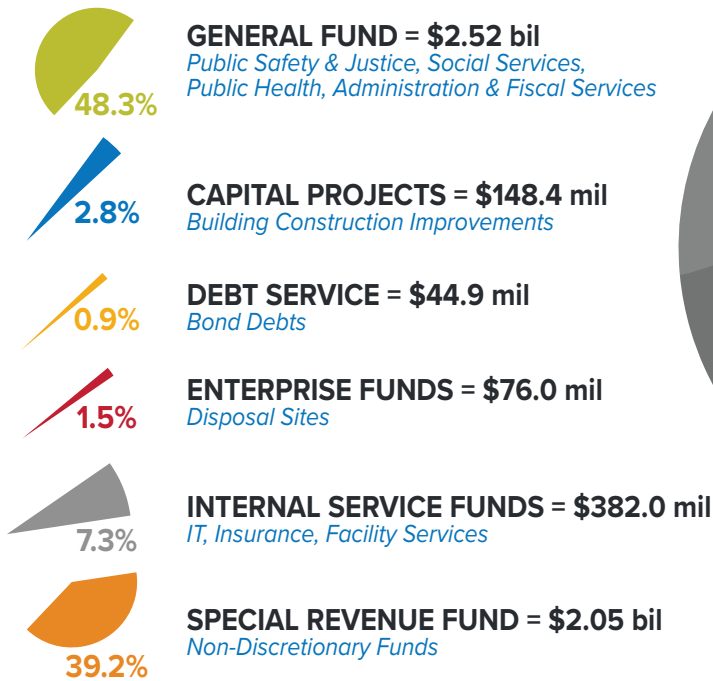
This year's Annual Report briefly highlights some of those services and the leaders who oversee County departments. Although this report doesn't list the innumerable accomplishments of our employees and departments of this last fiscal year, I want to highlight a few:

- ✔ The **Fresno County Sheriff Area Two Substation recently opened** in East Fresno, serving as a headquarters for all patrol operations in the metropolitan area and a hub for community meetings.
- ✔ The Board of Supervisors **implemented an Infectious Materials Ordinance to prevent privately funded and unregulated labs from opening in the County** and worked with the federal government on legislation to hold these labs accountable.
- ✔ The County allocated **\$4.7 million of American Rescue Plan Act (ARPA) funds to the Marjaree Mason Center** to help address the increase in domestic violence cases.
- ✔ The County **received national recognition through the NACO Achievement Award for a \$2.5 million allocation to the Poverello House**, empowering them to build a new kitchen with a goal of serving two million meals a year for those facing food insecurity.
- ✔ The Board of Supervisors **approved comprehensive revisions to the County's General Plan**, a comprehensive, long-term framework for the protection of the County's agricultural, natural, and cultural resources and for development.
- ✔ The County works tirelessly to **improve and repair County roads and sidewalks**, including many in our rural communities.
- ✔ In the past ten years, Fresno County has **addressed housing insecurity by providing funds for over 1900 affordable and permanent supportive housing units with approximately 580 additional units expected by 2025**. Included in many of these units are years of wrap-around supportive services for residents, worth millions and funded by the County.
- ✔ The Board of Supervisors **approved competitive salaries and benefit packages** for employees which have decreased vacancy rates, resulting in elevated customer service and higher staff morale. We've also implemented concrete and intentional opportunities for employee engagement with the aim of making the County a greater place to work.

I'm grateful to live in a beautiful and diverse County experiencing growth and exciting opportunities. It's an honor and privilege to work alongside our talented and hard-working County team as we continue to improve the quality of life for one another and build resilience for any future challenges.

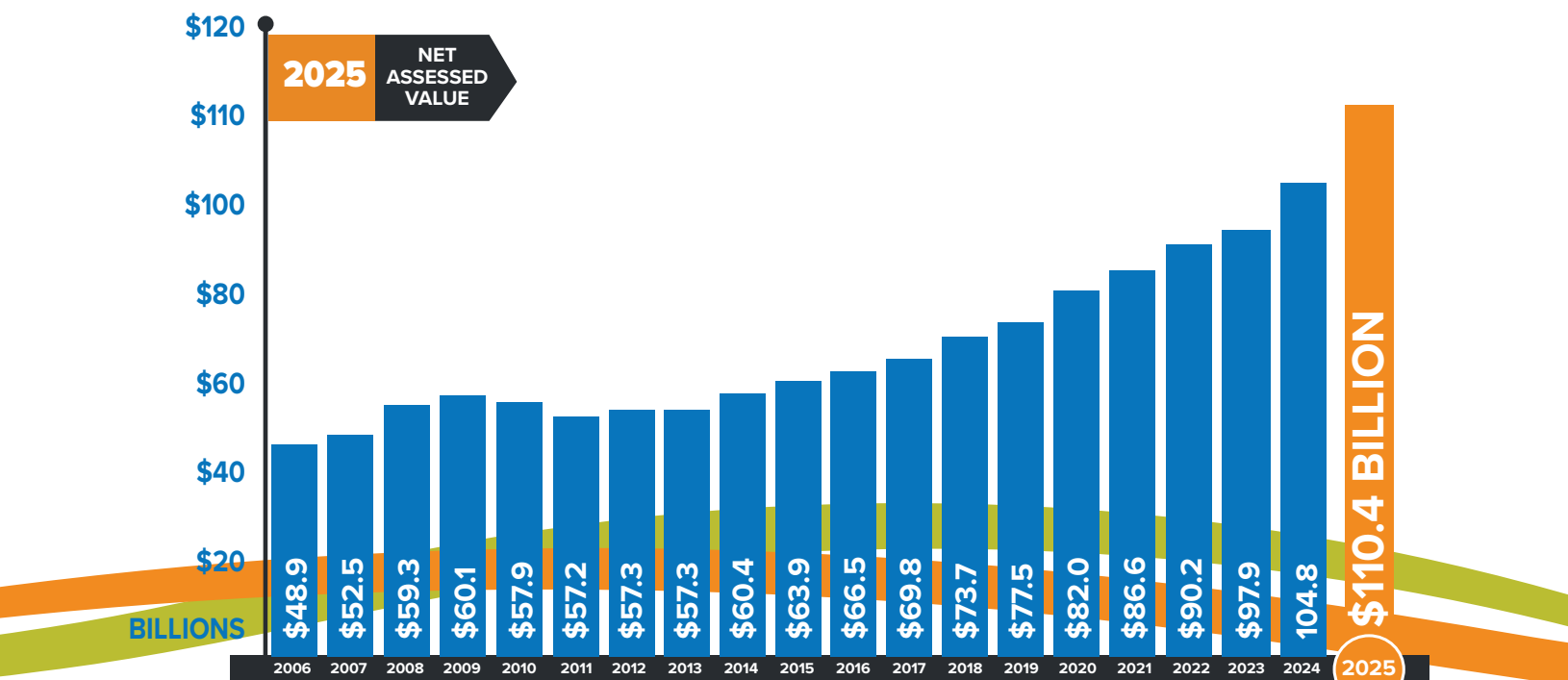


Budget at a Glance and Net Assessed Value



WHERE DO YOUR TAX DOLLARS Go?

100%
TOTAL FUNDS
\$5.21 BIL



Secured Property Taxes and Property Tax In-Lieu of Vehicle License Fees (VLF) are the largest source of the County of Fresno's General Fund (discretionary) revenues. These taxes are determined on the assessed value of real and personal property within the County. The chart displays a 20-year history of property tax values in the County of Fresno.

The 2024-25 Preliminary Net Assessment Roll of \$110.4 billion increased approximately \$5.7 billion or 5.4% over the prior year's roll value. While this increase is substantially less than that of the last two years of \$6.9 billion (7.1%) and \$7.6 billion (8.5%) respectively, it is above the previous five-year average increase of \$4.1 billion (5.3%).

Although there was positive growth in Net Assessed Value in 2024, the County continues to prepare for the impacts of slowed growth.

Source: County of Fresno Assessor



Services by District Around the County



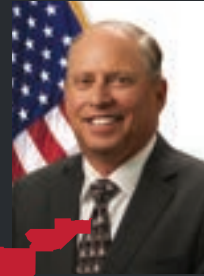
BRIAN PACHECO
District 1



STEVE BRANDAU
District 2



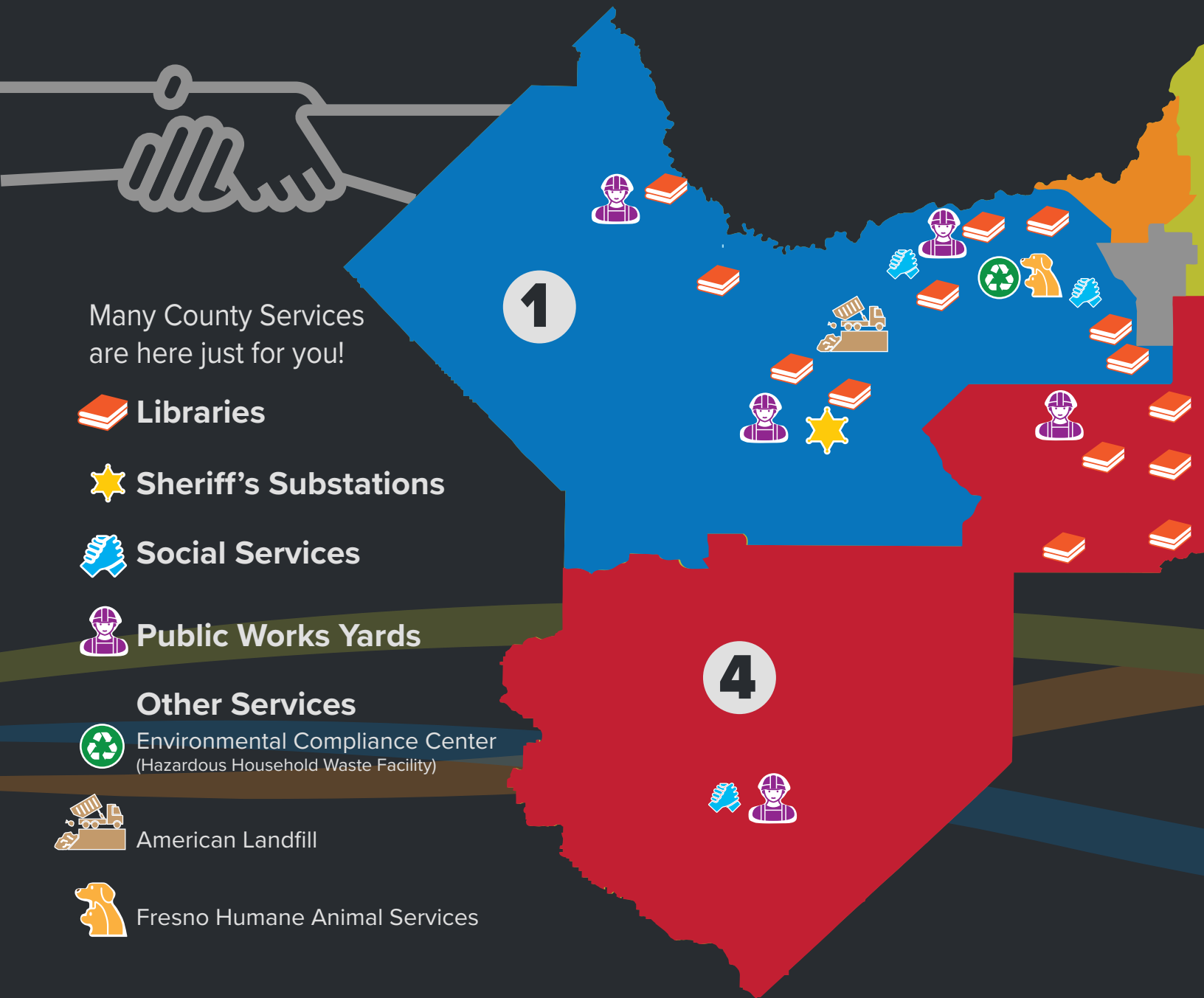
SAL QUINTERO
District 3



BUDDY MENDES
District 4



NATHAN MAGSIG
District 5



Many County Services are here just for you!


 **Libraries**


 **Sheriff's Substations**


 **Social Services**

 **Public Works Yards**

Other Services

 Environmental Compliance Center
(Hazardous Household Waste Facility)

 American Landfill

 Fresno Humane Animal Services



5

2

3

ZOOMED IN FOR PREVIEW ON DISTRICTS 2 AND 3



New and Innovative Services

BROUGHT TO YOU BY THE COUNTY OF FRESNO



AUDITOR-CONTROLLER/ TREASURER-TAX COLLECTOR

To help ease the tax-filing process, **convenient drop boxes will be available at two locations** in the weeks leading up to the December 10th and April 10th deadlines. Payments dropped off here will be processed swiftly, often on the same or following day.

We have also recently added to our website **the opportunity to look up unclaimed property**. This tool allows you to search for unclaimed checks that are considered outstanding for a period of six months or longer.

DEPARTMENT OF BEHAVIORAL HEALTH (DBH)

DBH launched **Mobile Crisis Services (for mental health and/or substance use)**. It's a 24/7 response with a team of professionals.

Find more info at:
www.fresnomobilecrisis.com



DEPARTMENT OF SOCIAL SERVICES (DSS)

The Fresno County DSS Community Engagement Team is on a mission to strengthen the department's relationship with the community. Outreach Eligibility Workers with DSS are continuously working throughout rural and metro Fresno County. **This mobile team is accomplishing this goal by providing pop-up hours at local transitional housing facilities, tabling and sharing information at various neighborhood resource fairs and community events, walking to encampments to bring services to Fresno's unhoused populations, and partnering with our valued Neighborhood Resource Centers and community-based organizations to provide support and education.** The Community Engagement Team strives to better assist Fresno County residents in accessing benefits through social services programs such as Medi-Cal, CalFresh, CalWORKs, Employment Services, and General Relief programs.

PUBLIC LIBRARY

The Fresno County Public Library Community **Bookmobile provides library services to community members who are unable to travel to a traditional library.** During the past fiscal year, the Bookmobile has created over 600 new library cards and circulated more than 8,000 items, an average of over 100 items per stop. For many communities such as Del Rey, Raisin City, or Koligian Park, this is their access point to library services.

DEPARTMENT OF PUBLIC HEALTH (DPH)

DPH offers **no-cost medical and vision services through the Rural Mobile Health program** for agriculture workers and people living in the rural communities of Fresno County.

Find more info at:
www.fcdph.org/RuralMobileHealth

PROBATION

Fresno County Probation Department's **Mobile Probation Services Vans are currently providing access to probation services** to the people they supervise in Selma, Coalinga, and Orange Cove. People under supervision may ask their respective probation officer for details.





Agriculture and Weights and Measures



Melissa Cregan

AGRICULTURAL
COMMISSIONER/
SEALER OF WEIGHTS
AND MEASURES

Main Office

1720 S. Maple Avenue
Fresno, CA 93702

**West Hills College
Coalinga / Firebaugh
Center**

1511 9th Street
Firebaugh, CA 93622

**U.C. West Side Research
AND
Extension Center**

17353 W. Oakland Avenue
Five Points, CA 93624

275 S. Madera Avenue
Suite 102
Kerman, CA 93630

3400 McCall, Suite 124
Selma, CA 93662

815 "G" Street
Reedley, CA 93654

1705 "O" Street, Suite D
Sanger, CA 93657

Website

[www.fresnocountyca.gov/
Departments/
Agricultural-Commissioner](http://www.fresnocountyca.gov/Departments/Agricultural-Commissioner)

PROTECTING OUR COMMUNITY

Is What We Do!

Protect communities and the environment by enforcing responsible pesticide use in both agricultural and urban settings.

Protect agriculture, native ecosystems, and the economy through pest prevention and detection programs that prevent the establishment of exotic pests.

Protect consumers by enforcing the accuracy of 23,640 commercial weighing and measuring devices such as gas pumps, retail scales, and electric meters, through testing and certification.

Ensure that the produce grown or marketed in California meets quality and marketing standards.

Facilitate trade by certifying that agricultural commodities meet the standards of importing countries.





Assessor-Recorder



Paul Dictos, CPA

ASSESSOR-RECORDER

ASSESSOR

Hall of Records
2281 Tulare Street
Room 201
Fresno, CA 93721

Main Line

(559) 600-3534

Fax

(559) 600-1480

Website

[www.fresnocountyca.gov/
Departments/
Assessor](http://www.fresnocountyca.gov/Departments/Assessor)

Email

assessorWebmail
@fresnocountyca.gov

RECORDER

1250 Van Ness Avenue
Fresno, CA 93721

Vital Records

(559) 600-3476

Fax

(559) 600-1484

Land Records

(559) 600-3471

Website

[www.fresnocountyca.gov/
Departments/
Recorder](http://www.fresnocountyca.gov/Departments/Recorder)

Email

recorderwebmail
@fresnocountyca.gov

PROPERTY ASSESSMENT/RECORDING

Is What We Do!

The Office of the Assessor is dedicated to preparing fair and equitable assessments to all taxable property in the County of Fresno for the support of local governments, including the county, cities, schools, and special districts.

The Assessor's Office also tracks property ownership, updates mailing addresses for tax bills, and applies all legal exemptions.

The Office of the Recorder maintains Uniform Commercial Code filings, subdivision maps, and vital statistics, including births, deaths, and marriages within the County of Fresno.

The Recorder's Office is responsible for the recording of deeds, deeds of trust, court decrees, and many other documents affecting title to real property in the County.

The Recorder's Office also manages, preserves, and facilitates access to all official records in its possession.



 Scan & Watch!
FOR MORE INFO ON
THE ASSESSOR-RECORDER



Auditor-Controller/ Treasurer-Tax Collector



Oscar J. Garcia
AUDITOR-CONTROLLER/
TREASURER-
TAX COLLECTOR

GOVERNMENTAL FINANCIAL SERVICES

Is What We Do!

The Fresno County Auditor-Controller/Treasurer-Tax Collector's (ACTTC) Office promotes public trust by providing exemplary **accounting and financial services to our public, business, and governmental customers.**

Our office **has extended the hours of operation during heavy collection in the months of April and December** to accommodate those taxpayers unable to visit the office during standard business hours. Please refer to our website for exact days and times.

The primary responsibilities of the Divisions/Units of the ACTTC are:

Tax Collection Division – To collect secured and unsecured taxes for all County taxing agencies.

Treasury – The depository for County department funds and other public agencies and the investment of those funds.

Revenue Collection Unit – To provide a professional collection and billing service for the resolution of debts owed to the County.

Financial Reporting & Audits Division – To prepare the County's Annual Comprehensive Financial Report, perform internal audits of County departments, and administer the County Fraud Hotline.

Special Accounting Division – To calculate countywide tax rates, prepare the County's Cost Allocation Plan, process bond payments for various entities, and validate special district checks.

General Accounting Division – To ensure the integrity of the County's financial system and process payments of the County's obligations.

Payroll Unit – To process payroll for County employees on a biweekly basis and remit payments to the appropriate agencies.

Administration Division – To provide business support to the office.

Main Office

Hall of Records
Room 105
2281 Tulare Street
Fresno, CA 93721

Property Tax

(559) 600-3482

Administration

(559) 600-3496

Fax

(559) 600-1444

Website

[www.fresnocountyca.gov/
Departments/Auditor-
Controller-
Treasurer-Tax-Collector](http://www.fresnocountyca.gov/Departments/Auditor-Controller-Treasurer-Tax-Collector)





Behavioral Health



Susan Holt, LMFT
DIRECTOR-PUBLIC GUARDIAN

Administration

1925 E. Dakota Avenue
Fresno, CA 93726

Urgent Care Wellness

4441 E. Kings Canyon Road
Fresno, CA 93702

2719 N. Air Fresno Drive
Suite 107
Fresno, CA 93727

Main Line

(559) 600-4645

24/7 Access Line

1 (800) 654-3937

Urgent Care Wellness

(559) 600-9171

Youth

(559) 600-9088

Childrens

(559) 600-8918

Mobile Crisis

(559) 600-6000

Websites

www.HopeFresnoCounty.com

www.dbhespanol.com

www.dbhmoob.com

www.fresnomobilecrisis.com

FOSTERING HOPE AND HEALING

Is What We Do!

What is Behavioral Health? Behavioral health, sometimes called mental health and often including substance use or addiction, **is focused on the well-being of the mind.**

The Behavioral Health Department provides some services and funds a number of partner agencies to **provide mental health and substance use disorder services.**

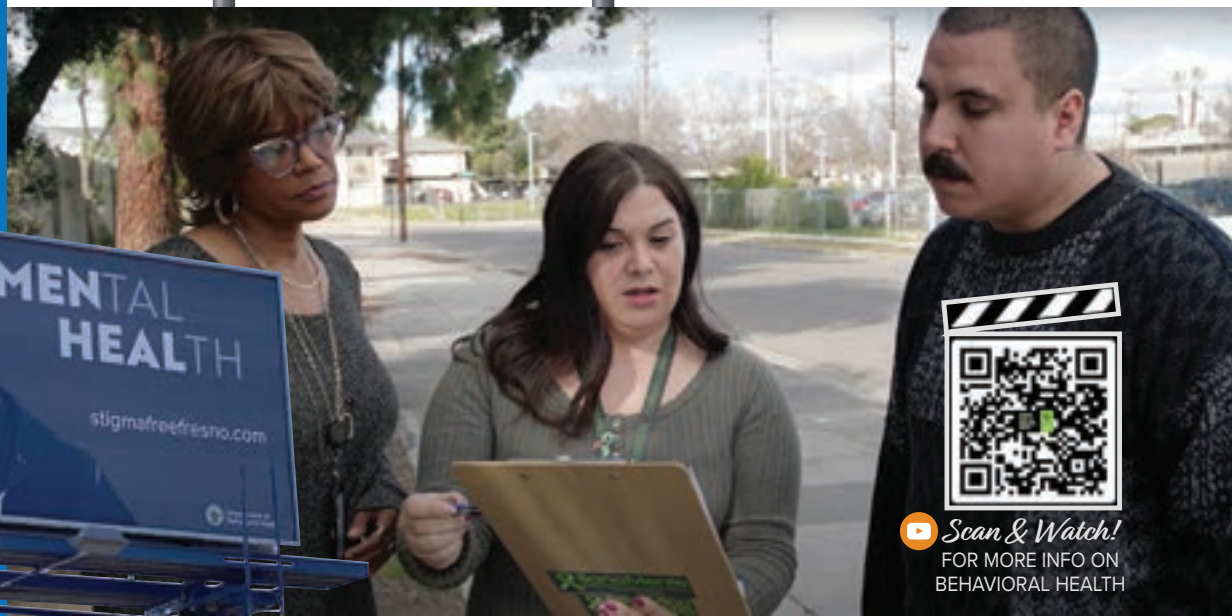
Behavioral Health **provides direct services for individuals who are uninsured, underinsured, and Medi-Cal eligible in Fresno County** who are experiencing a serious mental illness, or for youth, a serious emotional disturbance.

Behavioral Health services include case management, **mental health prevention and treatment, substance use prevention and treatment**, education, assessments, medication and medication therapy, group and individual therapy/counseling, crisis intervention, and **other support services.**

Behavioral Health funds an array of **new crisis services in Fresno County, including mobile crisis services.**



Look for our latest advertising campaign!





Child Support Services



Kari Gilbert
DIRECTOR

Main Office
2220 Tulare Street
Suite 310
Fresno, CA 93721

Main Line
(866) 901-3212

Website
www.fresnocountyca.gov/Departments/Child-Support-Services



Scan & Watch!
FOR MORE INFO ON
CHILD SUPPORT

HELPING FAMILIES THRIVE

Is What We Do!

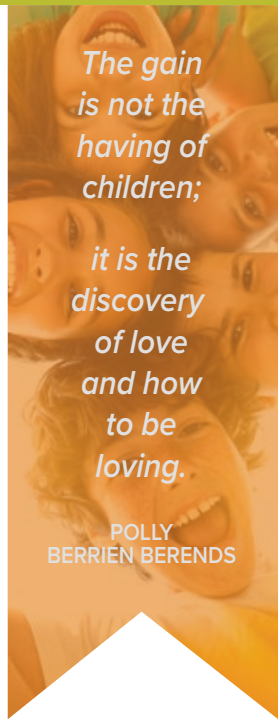
Fresno County Child Support Services provides a variety of services to **help parents care for their child(ren)**.

The program continues to evolve to help meet the needs of parents. Child Support is here to help with any child support needs such as:

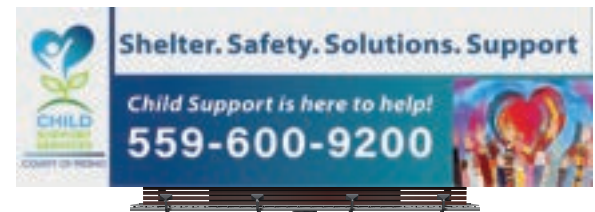
- The establishment of legal parentage.
- Locating parents.
- Requesting child support and/or medical support orders from the court.
- The financial management of child and spousal support orders.
- Assisting with the process to change existing child support orders.
- Collecting and sending child support payments.

Our goal is to work with persons paying support and persons receiving support and to help remove barriers as they navigate through the child support process.

We are here to help!



POLLY BERRIEN BERENDS



PHONE:
(559) 600-9200
or
(866) 901-3212

SCAN THE CODE:
For more information about our services.

WE CAN HELP WITH:

- Establishing Legal Parentage
- Establishing Child and Medical Support Orders
- Changing Existing Child Support Orders
- Child Support Financial Record Keeping
- Locating Parents
- Processing and Tracking Payments
- Collecting and Sending Child Support Payments

CHILD SUPPORT SERVICES
COUNTY OF FRESNO

WE ARE HERE TO HELP!





Clerk of the Board of Supervisors



Bernice E. Seidel

CLERK OF THE BOARD OF SUPERVISORS

Hall of Records

2281 Tulare Street
Room 301
Fresno, CA 93721

Open Monday through Friday
8:00 A.M. to 5:00 P.M.
(Closed 12:00 to 1:00 P.M.)

Closed Saturdays & Sundays
and County Holidays

Website

ClerkBOS.
FresnoCountyCA.gov

Email

ClerkBOS@
FresnoCountyCA.gov

PROVIDING EXECUTIVE ADMINISTRATIVE DETAIL

Is What We Do!

The Clerk of the Board is the **official custodian of Board records dating back to the 1800s.**

Records from 2015 to Present can be found at:

FresnoCounty.Legistar.com

Records prior to 2015 can be requested via:

FresnoCountyCA.NextRequest.com

The Board of Supervisors appoints members of the public to several boards, commissions, and committees. **Those interested in serving on a board, commission, or committee can visit:** ClerkBOS.FresnoCountyCA.gov/BCC

The Clerk of the Board's office **provides administrative support to the Assessment Appeals Board.** The filing period for regular assessment appeal applications is July 2 to November 30, each year. Appeals for Supplemental and Escape Assessments must be submitted within 60 days of the Assessor's notice.

The application and additional information can be found at:

ClerkBOS.FresnoCountyCA.gov/AssessmentAppeals

The Clerk of the Board's office **accepts Claims for Damages against the County via mail or in-person.**

The form and additional information can be found at:

ClerkBOS.FresnoCountyCA.gov/Claims

The Clerk of the Board's office **accepts appeals of the Planning Commission's actions, known as Land Use Appeals.**

The form and additional information can be found at:

ClerkBOS.FresnoCountyCA.gov/LandUseAppeals





County Administrative Office



Paul Nerland

COUNTY ADMINISTRATIVE OFFICER

EXECUTING THE VISION AND POLICY OF THE BOARD OF SUPERVISORS

Is What We Do!

The County Administrative Office, under the leadership of County Administrative Officer Paul Nerland, executes the vision and policy of the Board of Supervisors to deliver excellent public services to more than one million Fresno County residents. There are 19 Departments with approximately 8,000 employees dedicated to finding better and more effective ways to meet the needs of our diverse community.

The CAO leadership and analysts oversee the following:

Presenting the proposed \$5.2 billion budget to the Board of Supervisors for approval, then administering the funds for services in public safety, law enforcement, agriculture, public works, human services, libraries, and elections.

Directing the budget process by collaborating with departments to prepare and monitor all expenses and revenues.

Taking the lead in **addressing homelessness and housing insecurity** in our region with a coordinated and collaborative approach with our regional partners, which includes, but is not limited to, our cities, neighboring counties, community-based organizations, and residents.

Monitoring both federal and state legislation and its impact on Fresno County while also **developing the County's Legislative Platforms** based on direction from the Board of Supervisors.

Assisting all departments with finalizing their **Board Agenda Items and their fiscal year budgets** for Board approval to implement County policies to benefit the public.

Administering the allocation of American Rescue Plan Act (ARPA) funds to numerous infrastructure projects and non-profits that benefit both urban and rural areas of the County.

Leading the Emergency Operations Center (EOC) during any County emergency or disaster.

Communicating about the County's policies, events, and emergencies with transparency and facts to County employees, the public, and local media.

The CAO communications also highlights the departments and staff who go above and beyond their civic service to assist the public and shares unique and historical information about Fresno County.

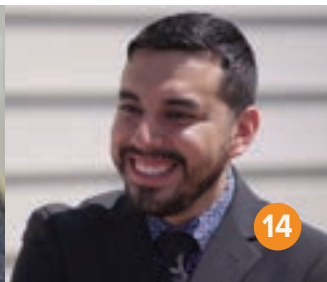
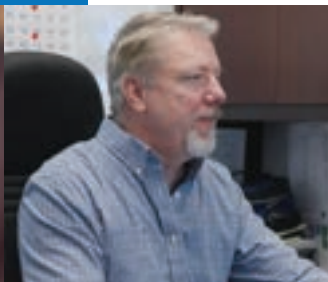
Main Office
2281 Tulare Street
Suite 304
Fresno, CA 93721

Main Line
(559) 600-1221

Website
[www.fresnocountyca.gov/
Departments/County-Administrative-Office](http://www.fresnocountyca.gov/Departments/County-Administrative-Office)



 **Scan & Watch!**
FOR MORE INFO
ON THE CAO





County Clerk/ Registrar of Voters



James A. Kus

COUNTY CLERK/
REGISTRAR OF VOTERS

Main Office

2221 Kern Street
Fresno, CA 93721

Clerk Services

2220 Tulare Street
Fresno, CA 93721

Voter Services

(559) 600-8683

Clerk Services

(559) 600-2575

Website

VoteFresnoCounty.com

VOTER SERVICES, BUSINESS FILINGS, MARRIAGE LICENSES, PASSPORTS, AND RECORD KEEPING

Is What We Do!

The County Clerk/Registrar of Voters Department conducted five elections including the 2024 Presidential Primary Election, helping approximately

★ **215,644**

Fresno County registered voters to have their voices heard in local, state, and federal government.

The Department additionally provides day-to-day support for individuals and jurisdictions throughout the County.

The Voter Services Unit provides the following services to the residents of Fresno County: Voter registration, candidate filing, and campaign filing; maintaining the Fresno County voter registration rolls ensuring that voter data is current; issue and receive ballots to voters for every election; educating voters and high school students on the electoral process; and educating groups on the do's and don'ts of conducting a voter registration drive.

The Clerk Services Unit assists customers with business filings, marriages, and passports. Our office delivers basic government services with efficiency and skill. Appointments are available online for all services.

The County Clerk/Registrar of Voter's Information Technology and Elections

Warehouse Units provide key internal institutional support to ensure the success of all departmental activities throughout the year. Key supports include the delivery and set-up of all Vote Centers for every election, the secure transport and tabulation of all ballot materials, and the testing and maintenance all departmental electronics including the County's Voting System.

The Records Management Unit provides long-term secure storage and access for County departments. The unit assists all County departments in determining proper legal retention periods and is actively promoting the development of reduced paper storage systems throughout the County.





County Counsel



Daniel C. Cederborg
COUNTY COUNSEL

Main Office
2220 Tulare Street, #500
Fresno, CA 93721

Main Line
(559) 600-3479

Website
[www.fresnocountyca.gov/
Departments/
County-Counsel](http://www.fresnocountyca.gov/Departments/County-Counsel)



Scan & Watch!
FOR MORE INFO ON
COUNTY COUNSEL

LEGAL EXPERTISE FOR OUR COUNTY DEPARTMENTS

Is What We Do!

As general counsel to the Board of Supervisors, elected and appointed County officials, and all departments, **the County Counsel's Office provides quality legal representation and advice**, as mandated and authorized by the County Charter, State statutes, and local ordinances and resolutions.

Our attorneys are organized into three units:

Health and Welfare

The Health and Welfare Unit acts as counsel in probate, conservatorship, and juvenile dependency proceedings and reviews contracts for the Departments of Public Health, Social Services, and Behavioral Health.

Litigation

The Litigation Unit represents and defends the County in civil actions and administrative law proceedings and provides counsel for personnel matters.

General Law

The General Law Unit assists several County departments in completing transactional matters, provides written legal opinions on complex and novel legal issues, and is the legal advisor to the County Clerk/Registrar of Voters in the administration of County elections. **The County Counsel sits with the Board of Supervisors at all regular and special meetings, and our office staff assist the attorneys** by preparing and filing legal documents and managing records and case files.





District Attorney



Lisa A. Smittcamp
DISTRICT ATTORNEY

Main Office

2100 Tulare Street
Fresno, CA 93721

Main Line

(559) 600-3141

Juvenile Justice Campus

3333 E. American Avenue
Building 701, Suite F
Fresno, CA 93725

Website

www.FresnoDA.org

Community Involvement by our Employees

Special Olympics
Northern California

Mayor's Citywide
Community CleanUP

Annual Valley
Pink Patch Project

Battle of the Badges
Blood Drive

AMOR

(Alliance for Medical Outreach Relief)

Adopt-A-Family Campaign
for the holidays



Scan & Watch!
FOR MORE INFO ON
THE DISTRICT ATTORNEY

ENSURING JUSTICE FOR THE CITIZENS OF FRESNO COUNTY

Is What We Do!

The Fresno County District Attorney's Office is one of the largest prosecuting agencies in California and proudly serves the people of Fresno County by ensuring justice for individuals who have been victimized, while increasing public safety and protecting the rights of all parties involved. In fiscal year 2023-2024, the DA's office **reviewed more than 30,000 criminal cases submitted by 58 law enforcement agencies and conducted 113 jury trials.** It also **filed 55 felony counts against 25 individuals in five separate cases stemming from "Operation Gridlock," a multi-agency effort to target violent street gangs and combat human trafficking in Fresno and surrounding areas.**

The DA's office is engaged in many ways outside the courtroom to make our community safer by **supporting changes in public safety legislation, including issues such as human trafficking, fentanyl, and theft, and engaging in many community service projects and events.**

The DA's office is committed to **working with our state, local, and federal partners to make Fresno County a safer place to live.** The office partnered with the **California Gang Investigators Association (CGIA)** to provide continuing education at the 31st Annual National Gang Violence Conference where DA Smittcamp gave the keynote address and several of our attorneys and investigators taught classes as subject matter experts. For the third consecutive year, the DA's office took home the trophy for being the top fundraising law enforcement agency in the Central Valley at the Walk Like MADD event in September 2023. The dedicated prosecutors **work closely with law enforcement agencies to prosecute the worst DUI offenders.**

The DA's office continues to lead the fight against the fentanyl crisis. Members of the office were proud to attend and present at multiple training events throughout the state, including the Second Annual Fentanyl Collaboration, the DEA Family Summit, the CDAIA's Annual Conference, a California Narcotics Officers training, as well as a townhall for the community of Sanger. In addition to educating the community by speaking at area high schools and service groups, **DA Smittcamp remains committed to prosecuting those who try to bring this deadly poison into our county.** In May 2024, the DA's Office filed a second murder charge against an individual who sold pills containing fentanyl to an unsuspecting victim.





Human Resources



Hollis Magill

DIRECTOR

Main Office

Fresno County
Plaza Building
2220 Tulare Street
Fresno, CA 93721

Main Line

(559) 600-1800

Website

[www.fresnocountyca.gov/
Departments/
Human-Resources](http://www.fresnocountyca.gov/Departments/Human-Resources)

Job Listings

www.fresnocountyjobs.com



Scan & Watch!
FOR MORE INFO ON
HUMAN RESOURCES

BUILDING LONG-LASTING CAREERS

Is What We Do!

The mission of the Department of Human Resources (HR) is **to attract and develop a County team invested in the advancement of our communities. By promoting a Best-in-Valley organization, Human Resources creates a destination in which anyone in the community can build a lasting career.** HR serves a multifaceted role in optimizing the County's workforce to deliver high-quality services to the community while upholding effectiveness, teamwork, honesty, life-work balance, and growth.

Recruitment and Hiring: Our Employment Services Division (ESD) oversees the recruitment process, ensuring the County **attracts and hires qualified individuals to fulfill various roles, building a diverse and skilled workforce to better service the community.** This year, ESD conducted 276 recruitments and processed 25,000 applications to reduce the County's vacancy rate, ensure effective governance, efficient service delivery, and responsiveness to the needs of citizens, while upholding principles of transparency, accountability, and inclusivity.

Employee Benefits: Our Employee Benefits Division **manages benefits** like health insurance, various voluntary plans, and leave plans, enhancing employee well-being and satisfaction, thus enabling them to serve the community effectively.

Training and Development: Our Training Division **coordinates training programs and professional development opportunities** for employees to enhance their skills and knowledge, facilitating career advancement and improved service delivery to the community.

Risk Management: Our Risk Management Division **oversees the implementation of safety protocols and procedures to prevent and mitigate risks within the County's operations,** promoting a safer environment for employees and the community. This year, **the Risk division recovered \$1,131,159.93 in property losses.**

Employer and Employee Relations: Our Labor Relations Division **serves as a resource for employees and union groups** regarding workplace policies, conflict resolution, and grievances. It **fosters a positive work environment conducive to productivity and collaboration,** ultimately benefiting the community. This year, Labor negotiated a sixth salary step for many employees and secured Juneteenth as a County holiday while addressing concerns from the unions.





Internal Services



Ed Hill

INTERIM DIRECTOR

HELPING OUR DEPARTMENTS SERVE OUR COMMUNITIES

Is What We Do!

The Internal Services Department provides services for County departments to accomplish their goals via five divisions:

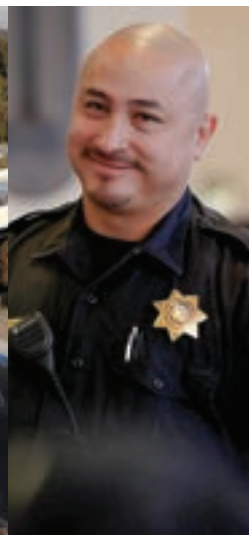
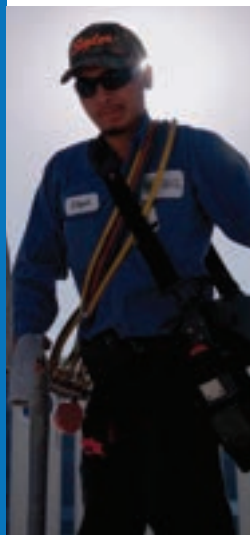
FACILITY SERVICES

FLEET SERVICES

INFORMATION TECHNOLOGY

PURCHASING SERVICES

SECURITY SERVICES



Main Office

Clovis Campus
333 W. Pontiac Way
Clovis, CA 93612

Main Line

(559) 600-6200

Fax

(559) 600-5927

Website

[www.fresnocountyca.gov/
Departments/
Internal-Services-
Department](http://www.fresnocountyca.gov/Departments/Internal-Services-Department)



Scan & Watch!
FOR MORE INFO ON
INTERNAL SERVICES

ISD provides the facilities, vehicles, technology, and procurement of goods and services for our County departments so they can provide services to the community.

Highlights of the Year

Security's new screening stations at the Hall of Records quickly and non-intrusively screen both staff and constituents alike and deter potential threats without disrupting the flow of entry.

Our **IT Division facilitated and assisted with a complete upgrade to the County of Fresno website** for all departments to best serve our communities.



Probation



Kirk Haynes
CHIEF PROBATION
OFFICER

Juvenile Justice Campus
3333 E. American Avenue
Suite B
Fresno, CA 93725

Main Line
(559) 600-6040

Victim Services
(559) 600-2822

Website
[www.fresnocountyca.gov/
Probation](http://www.fresnocountyca.gov/Probation)



Scan & Watch!
FOR MORE INFO ON
PROBATION

**PROVIDING PROTECTION FOR THE COMMUNITY,
SUPPORTING VICTIM ADVOCACY, AND DELIVERING
ESSENTIAL SERVICES TO THE COURTS**

Is What We Do!

The Fresno County Probation Department provides protection for the community, support for victims of crime, and an array of services to the Courts. The major functions within the Department include **Adult Services, Adult Realignment Services, Juvenile Services, Juvenile Detention and Commitment facilities at the Juvenile Justice Campus, and Victim Services.** Our professionals are dedicated to public safety and making a real difference in people's lives. We work to build stronger bonds between colleagues, community partners, and with the public we serve.

This past year, the Probation Department **unveiled 2 new vans that are being used as mobile probation offices year-round to provide off-site services** in the metro Fresno area and 15 surrounding cities of Fresno County, with a focus on the unhoused population.

In February 2024, we **held our first Juvenile Correctional Officer (JCO) Orientation**, where interested members of our community could gain a closer look at the work our amazing JCO's perform each day.

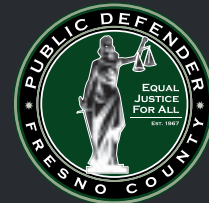
Our Crime Victim Assistance Center (CVAC) was **successful in hosting the very first Honor Walk & Resource Fair** during National Crime Victims' Rights Week.

Fresno Probation **celebrated the graduation of 23 Natural Response and Control Tactics (NRCT) Instructors**, who are now department certified trainers by the Community Corrections Institute.





Public Defender



Antoinette Taillac
PUBLIC DEFENDER

PROVIDING FAIR REPRESENTATION WITHIN THE CRIMINAL JUSTICE SYSTEM

Is What We Do!

The County of Fresno Public Defender offers a range of services to the community, primarily aimed at providing legal defense to individuals who cannot afford to hire private attorneys. Key services include representing individuals accused of crimes, from misdemeanors to serious felonies, in both adult and juvenile courts, covering pre-trial, trial, and post-conviction stages. The Public Defender provides legal assistance in mental health court proceedings, including involuntary commitments and competency hearings, and defends clients accused of probation violations to minimize additional penalties or incarceration.



The office also assists in expunging and clearing criminal records to improve clients' employment and housing opportunities. They participate in specialty courts like Drug Court, Veterans Court, and Homeless Court to offer tailored support, represent clients in appellate courts to challenge unjust convictions or sentences, and seek post-conviction relief. Additionally, they educate the community about legal rights and navigating the criminal justice system and represent minors in juvenile delinquency proceedings to ensure their rights are protected and focus on rehabilitation.

These services aim to ensure that all individuals, regardless of financial status, have access to competent legal representation and support within the criminal justice system.

Main Office

Crocker Building
2135 Fresno Street
Fresno, CA 93721

Main Line

(559) 600-3546

Fax

(559) 600-1570

Juvenile Unit

3333 E. American Avenue
Building 701, Suite E
Fresno, CA 93725

Phone

(559) 600-6155

Fax

(559) 600-1570

Website

[www.fresnocountyca.gov/
Departments/
Public-Defender](http://www.fresnocountyca.gov/Departments/Public-Defender)



 *Scan & Watch!*
FOR MORE INFO ON
THE PUBLIC DEFENDER





Public Health



**HEALTHY
FRESNO
COUNTY**
Better Together

David Luchini

DIRECTOR

Main Office
1221 Fulton Street
Fresno, CA 93721

Main Line
(559) 600-3200

Website
www.fcdph.org

**Fresno Humane
Animal Services**
1510 W. Dan Ronquillo Drive
Fresno, CA 93706

Phone
(559) 600-7387

Website
www.fresnohumane.org



 *Scan & Watch!*
FOR MORE INFO ON
PUBLIC HEALTH

CARING FOR THE WELL BEING OF FRESNO COUNTY RESIDENTS

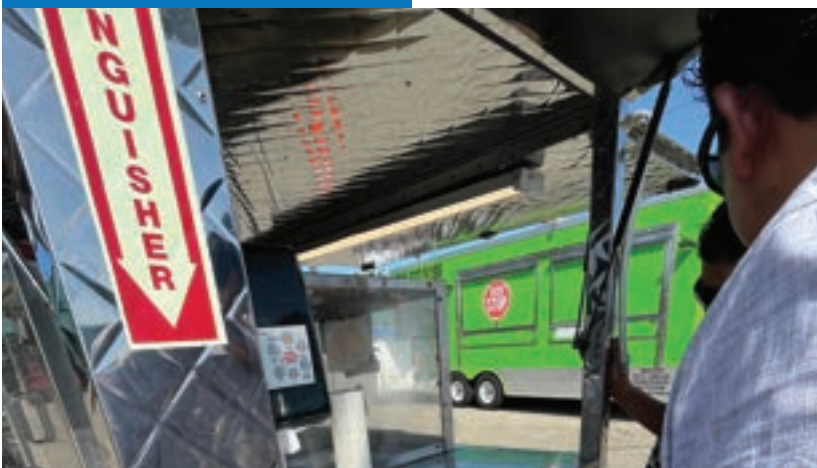
Is What We Do!

The Fresno County Department of Public Health (FCDPH) serves the community by providing a wide range of services aimed at promoting, preserving, and protecting the well-being of Fresno County residents.

The FCDPH provides immunizations for eligible children and adults to protect against preventable diseases.

The Environmental Health division ensures the safety of the public by inspecting and regulating food establishments to ensure safe food handling and preventing foodborne illnesses.

The FCDPH works closely with the Fresno County Humane Animal Shelter to provide shelter, care, and adoption services for stray and abandoned animals in Fresno County. They work to reunite lost pets with their owners, facilitate adoptions to loving homes, and promote responsible pet ownership through education and programs.





Public Library



Sally Gomez
COUNTY LIBRARIAN

PROVIDING A VARIETY OF SERVICES AT 34 BRANCHES THROUGHOUT THE COUNTY

Is What We Do!

We offer:

- Access to a wide range of books, e-books, audiobooks, magazines, CDs, and DVDs.
- Educational programs, author talks, children's storytimes, and cultural events for all ages.
- Quiet study areas and meeting rooms available for individual use or group activities.
- Free public computers, Wi-Fi, photocopies and printouts for a small fee, and a lending program for tablets and hotspots.
- Professional librarian support for research, homework help, and access to online databases.

Main Branch
2420 Mariposa Street
Fresno, California 93721

Phone
(559) 600-READ (7323)

Website
www.FresnoLibrary.org



 **Scan & Watch!**
FOR MORE INFO ON
THE PUBLIC LIBRARY

BRANCHES
IN EACH
DISTRICT
ARE
INDICATED
BY COLOR

- DISTRICT 1
- DISTRICT 2
- DISTRICT 3
- DISTRICT 4
- DISTRICT 5

Auberry Branch Library
33049 Auberry Road
Auberry, CA 93602

Bear Mountain Branch Library
30733 East Kings Canyon Road
Squaw Valley, CA 93675

Betty Rodriguez Regional Library
3040 North Cedar Avenue
Fresno, CA 93703

Big Creek Branch Library
55185 Point Road
Big Creek, CA 93605

Biola Branch Library
4885 North Biola Avenue
Biola, CA 93723

Caruthers Branch Library
13382 South Henderson Road
Caruthers, CA 93609

Central Library
2420 Mariposa Street
Fresno, CA 93721

Clovis Regional Library
1155 5th Street
Clovis, CA 93612

Easton Branch Library
25 East Fantz Avenue
Easton, CA 93706

Fig Garden Regional Library
3071 West Bullard Avenue
Fresno, CA 93711

Firebaugh Branch Library
West Hills College Firebaugh Center
900 "O" Street
Firebaugh, CA 93622

Fowler Branch Library
306 South 7th Street
Fowler, CA 93625

Gillis Branch Library
629 West Dakota Avenue
Fresno, CA 93705

Heritage Center
Located in the Central Library
2420 Mariposa Street
Fresno, CA 93721

Kerman Branch Library
15081 West Kearney Plaza
Kerman, CA 93630

Kingsburg Branch Library
1399 Draper Street
Kingsburg, CA 93631

Laton Branch Library
6313 DeWoody Street
Laton, CA 93242

Literacy Services Center
Located in the Central Library
2420 Mariposa Street
Fresno, CA 93721

Mendota Branch Library
1246 Belmont Avenue
Mendota, CA 93640

Mosqueda Branch Library
4670 East Butler Avenue
Fresno, CA 93702

Orange Cove Branch Library
815 Park Boulevard
Orange Cove, CA 93646

Parlier Branch Library
1130 East Parlier Avenue
Parlier, CA 93648

Piedra Branch Library
25385 Trimmer Springs Road
Sanger, CA 93657

Pinedale Branch Library
7170 North San Pablo Avenue
Pinedale, CA 93650

Politi Branch Library
5771 North First Street
Fresno, CA 93710

Reedley Branch Library
1027 E. Street
Reedley CA 93654

Riverdale Branch Library
20975 Malsbary Street
Riverdale, CA 93656

San Joaquin Branch Library
8781 Main Street
San Joaquin, CA 93660

Sanger Branch Library
1812 7th Street
Sanger, CA 93657

Selma Branch Library
2200 Selma Avenue
Selma, CA 93662

Shaver Lake Branch Library
41344 Tollhouse Road
Shaver Lake, CA 93664

Sunnyside Regional Library
5566 East Kings Canyon Road
Fresno, CA 93722

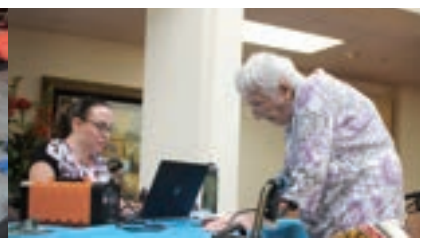
Talking Book Library for the Blind
Temporary Location
2420 Mariposa
Fresno, CA 93721

Teague Branch Library
4718 North Polk Avenue
Fresno, CA 93722

Tranquillity Branch Library
25561 Williams Street
Tranquillity, CA 93668

West Fresno Branch Library
188 East Cesar Chavez Boulevard
Fresno, CA 93706

Woodward Park Regional Library
944 East Perrin Avenue
Fresno, CA 93720





Public Works and Planning



Steven White
DIRECTOR

PROVIDING CONSTRUCTION SURVEYS, MATERIALS TESTING, ALONG WITH ROAD AND BRIDGE INSPECTIONS

Is What We Do!

The Roads and Maintenance Operations Division performs various tasks such as patching potholes, grading gravel roads, clearing snow and ice, installing and repairing signs, striping lanes, responding to emergencies and service requests, transportation and road encroachment permits, and safety inspections of County of Fresno roads and bridges. The division's mission is to provide safe and efficient transportation for the public and to enhance the quality of life in Fresno County.



The Design Division plans for, identifies funding sources, designs, completes environmental review on, and manages transportation, water, and park projects in coordination with other divisions, departments, agencies, and the public. The Design division also manages the procurement process for engineering and architectural consultants, as well as the bidding for all construction projects.

The Community Development Division is dedicated to improving the living environment and local economy for all residents of Fresno County. This division is responsible for implementing a variety of grants and programs to develop and promote viable communities by improving housing, providing a suitable living environment, and expanding economic opportunities.

The Development Services Division provides a one-stop and complete range of land use, engineering, resource management and development services under one roof. Development Services is comprised of four sections: Building and Safety, Development Engineering, Planning Environmental Analysis and Water, Geology and Natural Resources.

Main Office

2220 Tulare Street
8th Floor
Fresno, CA 93721

Main Line
(559) 600-4078

Website

[www.fresnocounty.ca.gov/
Departments/Public-
Works-and-Planning](http://www.fresnocounty.ca.gov/Departments/Public-Works-and-Planning)

Environmental Compliance Center (ECC)
1327 W. Dan Ronquillo Drive
Fresno, CA 93706

American Ave. Landfill
18950 W. American Avenue
Kerman, CA 93630



Sandbag Locations

BIOLA

Area 4 Road Yard
12855 West "G" Street

CARUTHERS

Area 5 Road Yard
2544 W. Mountain View
Avenue

SANGER

Area 8 Road Yard
9525 E. Olive Avenue

FRESNO/CLOVIS

Area 7 Road Yard
9400 N. Matus

AUBERRY

Area 11 Road Yard
33148 Auberry Road



Scan & Watch!
FOR MORE INFO ON
PUBLIC WORKS
AND PLANNING



Sheriff-Coroner-Public Administrator



John Zanoni
SHERIFF-CORONER
PUBLIC ADMINISTRATOR

Main Office
2200 Fresno Street
Fresno, CA 93721

Main Line
(559) 600-8400

**Non-Emergency
Dispatch**
(559) 600-3111

Emergencies
911

Website
www.fresnosheriff.org



Scan & Watch!
FOR MORE INFO ON
THE SHERIFF'S DEPARTMENT

PROVIDING EXPERTISE IN BOTH RURAL AND URBAN LAW ENFORCEMENT POLICIES

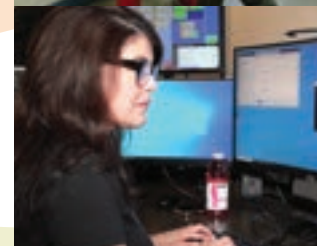
Is What We Do!

Founded in 1856, the Fresno County Sheriff's responsibilities require us to be experts in both rural and urban policing activities. There are 15 incorporated cities in Fresno County and more than 40 unincorporated communities spread throughout 6,000 square miles of geography. **Our services impact all of the nearly one million residents of Fresno County.** To keep our communities safe, we work closely with state and federal law enforcement agencies, as well as the local police departments of the incorporated cities within our boundaries.

Our department is in charge of specialty assignments such as: **Law enforcement actions, custody, the Coroner's Office, and Public Administrator's Office.**

More specifically, daily duties include:

- Dispatching and responding to patrol calls.
- Investigating persons and property crimes.
- Providing services to up to 3,000 incarcerated persons in our jail facilities.
- Safely transporting defendants to court hearings.
- Providing security to visitors of several court facilities.
- Search and rescues.
- Processing evidence.
- Community engagements.
- Investigating the cause and manner of deaths.
- Managing estates of those who have passed away.





Social Services



Sanja Bugay
DIRECTOR

Main Office
3500 Never Forget Lane
Clovis, CA 93612

Contact Center
(559) 600-1377

Websites
[www.fresnocountyca.gov/
Departments/Social-
Services](http://www.fresnocountyca.gov/Departments/Social-Services)

www.benefitscal.com



Scan & Watch!
FOR MORE INFO ON
SOCIAL SERVICES

OFFERING ESSENTIAL SERVICES FOR INDIVIDUALS AND FAMILIES

Is What We Do!

The Fresno County Department of Social Services (DSS) offers comprehensive services promoting individual and family health, safety, and self-sufficiency. Our programs empower eligible residents by providing essential support in various aspects of life:

- **Administers empowering programs** that provide eligible residents with cash aid, food, healthcare coverage, and employment services such as General Relief, CalFresh, Medi-Cal, and CalWORKS.
- **Serves older and dependent adults**, through Adult Protective Services (APS), investigates allegations of abuse, and delivers a range of services to stabilize emergency situations.
- Through In-Home Supportive Services (IHSS)/Public Authority (PA), DSS **arranges for and helps pay for services to help recipients live safely and independently in their homes.**
- **Supports veterans, service members, dependents, and survivors through the Veterans Service Office (VSO)**, including scheduling appointments and assisting with paperwork.
- **Serves children and their families through Child Welfare Services (CWS)**, which investigates referrals of alleged abuse and provides services and support to ensure the safety and well-being of the child and their family.

Assistance Programs Locations

Clovis Campus, Building 1
3500 Never Forget Lane
Clovis, CA 93612

Coalinga Regional Center
311 Coalinga Plaza
Coalinga, CA 93210

Kerman Regional Center
15180 W. Whitesbridge Road
Kerman, CA 93630

Reedley Regional Center
1195 E. Manning Avenue
Reedley, CA 93654

Selma Regional Center
3830 McCall Avenue
Selma, CA 93662

Sunnyside Regional Center
5693 E. Kings Canyon Road
Fresno, CA 93727

West Fresno Regional Center
142 E. California Avenue
Fresno, CA 93706

Child Welfare

Clovis Campus, Building 5
380 W. Ashlan Avenue
Clovis, CA 93612

Veterans Services

Veterans Service Office
1320 E. Shaw Avenue #105
Fresno, CA 93710
(559) 600-5436

Adult Protective Services

(559) 600-3383

Child Welfare Services

(559) 600-8320

In-Home Supportive Services

(559) 600-6666

Inter-County Transfers

(559) 600-5700





We are here for you!

