

## County of Fresno

COUNTY CLERK/REGISTRAR OF VOTERS

JAMES A. KUS

## FOR IMMEDIATE RELEASE

November 22, 2024

County Clark / Registrar

County Clerk/Registrar of Voters

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Message from the Fresno County Clerk/Registrar of Voters Regarding Mis-Precincted Voters During the 2024

Consolidated General Election – UPDATE 11-22-2024

FRESNO, CA -

On November 19, 2024, the Fresno County Clerk/Registrar of Voters Department (the "Department"), announced that a small number of voters were mailed the incorrect ballot for the November 5, 2024, Consolidated General Election. 11 voters had been identified as having received and voted the incorrect ballot. The Department is committed to a full and thorough review of the situation and provides the following update regarding our investigation.

In early September 2024, the Department conducted a process to identify voter registration residence addresses with precinct errors. The Department regularly conducts this process before each major election as part of our registration list maintenance activities. The process identified just under 2,500 addresses with potential issues. Department staff reviewed and researched all 2,500 addresses and marked 1,293 addresses for registration precinct updates. On September 10, 2024, these 1,293 addresses were updated to new registration precincts.

The vast majority of these 1293 addresses were incorrect and without the September 10, 2024, update, these voters would have either not received a vote-by-mail ballot or received an incorrect ballot. These addresses had errors that include: the street not existing, the street number not existing, the street directional being incorrect, cities being mis-identified, or the identified address not being a viable residence address. Unfortunately, several valid addresses were included in this update due to an inadvertent data entry error, resulting in the identified 11 voters receiving the incorrect ballot for the November 5, 2024, Election.



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Senior Department management are currently reviewing all 1,293 changes made in the September 10, 2024, address update. Each address must be researched and a decision made if the September 10, 2024, update was correct. This review was approximately two-thirds completed as of noon on November 22, 2024, and will continue through the weekend. An update regarding this review will be released no later than the afternoon of November 25, 2024.

Based upon the investigation to date of this incident, the Department will implement several procedural changes to ensure that further errors are not introduced in the future when this important registration list maintenance activity (i.e. address review process) is conducted. The address review processes will be conducted no later than 90 days prior to Election Day; the address review process will be run again after an address update to detect any anomalies created by the update; and senior IT staff not involved in the original address review process will conduct another review of addresses marked for update prior to conducting any address update. Additional changes will be implemented if the Department's continuing review identifies other areas of procedural improvement for this process.

For more information, contact the Registrar of Voters' Office at (559) 600-VOTE (8683) or toll-free at 844-977-8683, or visit <a href="https://www.votefresnocounty.com">www.votefresnocounty.com</a>.

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