|  |  |  |
| --- | --- | --- |
| Project Meeting Name: **Individual/Group Provider Monthly Meeting** | | Date:  **9-6-24** |
| Meeting Location: Virtual | Start Time: 8:15am | End Time: 8:50am |
| Facilitator: Natalie Armitstead | Note Taker: Cindy Castanon | Sponsor: Natalie Armitstead |
| Meeting Attendees: Elizabeth Aguirre, Raquel Andrade, Mila Arevalo, Natalie Armitstead, Jennifer Beck, Karla Boyd, Patty Carrillo, Cindy Castanon, Jeffrey Elliot, Sharon Erwin, Francisco Escobedo, Nadereh Fanaeian, Lesby Flores, Melinda Garcia, Justin Jimenez, Laura Romero, Michelle Lee, Arlene Liles, Lori Lopez, Mae (guest), Michelle McWilliams, Teresa Medina, Moua Meng, Linda Nebeker, Joseph Rangel, Katherine Rexroat, Rob Martin (guest), Cesar Perez-Rodriguez, Alvina Rodriguez, Amanda Sayers, Brittany Storle, Elizabeth Thomas, Valerie Chavez (guest), Valerie Curley (guest), Elizabeth Vasquez, Xia Vue, Sarah Wiens, Xou Xiong, Sao Yang | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Meeting Summary** | | | |
| **Topic/Deliverable** |  | | |
| **I. Announcements** | **Lead Presenter** | **Natalie-Sharon-Cesar** | |
| **Status/Update** | **Purpose of Meeting:** To communicate to Individual/Group Providers any new and upcoming events/significant system and process changes to our delivery system and address and issues/concerns that impact persons served and/or providers.   * Letters went out to providers announcing the 3% rate increases.   + Reach out to PRS to request a copy if not yet received. * Billing for services for FY 24-25 are in progress.   + Invoices are being processed, services have been put into the system, payments should be to providers as soon as next week. * SMHS procedure codes will be distributed. * New service codes/CPT Codes are available for FY 24-25   + New service table with CPT codes will be sent out to providers. Durations of service for some CPT codes have changed and may impact your reimbursement.   + SC procedure codes can be sent out to all providers to view the updated changes | |
| **Action Item(s)** | * No Action | |
| **II. New Master Agreement** | **Lead Presenter** | **Natalie Armitstead** | |
| **Status/Update** | * Amendment and new agreement are in process. * The amendment adds several providers to the agreement. It does not impact any existing providers. * The new agreement will continue existing services, although there may be changes to specific requirements.   + DBH will alert providers to significant changes prior to signatures so that providers can make an informed decision on what they are signing.   + An example may be changing staffing ratios or updating insurance requirements. * FY 24-25 rate increases which were added to current agreement via letter, will also be reflected in the new agreement. | |
| **Action Item(s)** | * Cesar will review the new agreement regarding staffing ratios | |
| **III. Timeliness Access Data Tool** | **Lead Presenter** | **Elizabeth Thomas** | |
| **Status/Update** | | * TADT information has not yet been received. * A new system is now in place in paper form for the Youth/Wellness center, the form will be emailed once contact has been made, and client has been accepted. * User guide will be provided to providers if needed. * DBH in control of the monitor/tracking unit system   + - Any questions please reach out to the DBH inbox [DBHQualityImprovement@fresnocountyca.gov](https://fresnocounty-my.sharepoint.com/personal/ccastanon_fresnocountyca_gov/Documents/Desktop/DBHQualityImprovement@fresnocountyca.gov) |
| **IIII. Reorganization** | **Lead Presenter** | **Cesar Rodriguez-Perez** | |
| **Status/Update** | * New office location Taft Building * PRS have reached out to providers to make them aware that staff has now moved over to our Taft Building * Claims are to be dropped off at the new location on (Shields & Millbrook) * Rescheduling meetings to bi-monthly   + Frequency will now be changed to Bi-Monthly, next meeting will be in November. | |
| **Action Item(s)** | * New date to be sent out to providers for Novembers meeting | |
| **IV. SMHS Services** | **Lead Presenter** | Cesar Rodriguez | |
| **Status/Update** | * SMHS Billing Manual   + DBH follows all billing rules established by DHCS in their billing manual. The manual determines how services are billed and reimbursed.   + Providers to review for any updates that may impact your specific program. * SMHS Service Table   + The service table includes all eligible CPT codes along with the duration of service, practitioner types allowed, lockout rules and locations, and other relevant information that determines how CPT codes should be used.   + There were changes to FY 24-25 from FY 23-24.   + Providers to review for changes regarding billing questions, reimbursements and duration changes that have been updated which impact your program. * <https://www.dhcs.ca.gov/services/MH/Pages/MedCCC-Library.aspx> | |
| **Action Item(s)** | * No Action | |
| **IV. Q & A** | **Lead Presenter** | **All Participants** | |
| **Status/Update** | * Rohina Fazil-We are getting some claims denied due to "CCS Authorization required".  Can you clarify what that is?   + “CCS Authorization required” is showing up on person served eligibility.   + DBH is looking into what this means and whether it has any impacts on reimbursing for those services. * Impact-EOPs- will they still be sent out in the same format?   + Everything will stay the same or similar for EOPs. * Impact-Will the use of Smartcare allow providers to submit claims electronically?   + - At this point no, providers cannot submit claims electronically through Smartcare. Some organizational providers are uploading their own services into Smartcare using a spreadsheet and some organizational providers are documenting their own services. In the future, these features may be available to individual/group providers, but for now we will continue with current claim submission process. | |
| **Action Item(s)** | * No Action | |
| **V. OTHER Items** | **Lead Presenter** | **All Participants** | |
| **Status/Update** | 1. Call for Agenda Items: 2. Next Scheduled Meeting:  **November (TBD)** | |
| **Action Item(s)** | * New date to be determined and sent out to providers | |