

FRESNO COUNTY MENTAL HEALTH PLAN

OUTCOMES REPORT- Attachment A

PROGRAM INFORMATION:

Program Title:	AOT	Provider:	Turning Point of Central California, Inc.
Program Description:	The Assisted Outpatient Program (AOT) was created after the passing of Laura’s Law. Individuals are referred by community partners, family members, and other Fresno based programs. The program provides Outreach and Engagement to encourage person served to accept MH services. The program can pursue a court petition to encourage the person served to stay engaged with the court approved treatment plan. The program has a collaborative approach with all members of the treatment team and court partners.	MHP Work Plan:	2-Wellness, recovery, and resiliency support Choose an item. Choose an item.
Age Group Served 1:	ADULT	Dates Of Operation:	October 1, 2022 - Current
Age Group Served 2:	Choose an item.	Reporting Period:	October 1, 2022 - June 30, 2023
Funding Source 1:	Medical FFP	Funding Source 3:	Choose an item.
Funding Source 2:	Other, please specify below ARPA Grant	Other Funding:	Click here to enter text.

FISCAL INFORMATION:

Program Budget Amount:	\$679,942.14	Program Actual Amount:	\$264,272.14
Number of Unique Clients Served During Time Period:	19		
Number of Services Rendered During Time Period:	Click here to enter text.		
Actual Cost Per Client:	\$13,909.06		

CONTRACT INFORMATION:

Program Type:	Contract-Operated	Type of Program:	Other, please specify below
Contract Term:	3 Years	For Other:	Click here to enter text.
		Renewal Date:	July 1, 2025

Level of Care Information Age 18 & Over: High Intensity Treatment/FSP (caseload 1:12)

Level of Care Information Age 0- 17: Choose an item.

TARGET POPULATION INFORMATION:

Target Population: The target population served includes adults residing in Fresno County who meet requirements for Serious Mental Illness and meet one or more of the following criteria: Individuals must have a mental health diagnosis, are not able to safely survive in the community, not engaging in services, and either in the last 36 months has experienced hospitalization, or in the last 42 months has threats of violence or committed a violent act.

CORE CONCEPTS:

- **Community collaboration:** individuals, families, agencies, and businesses work together to accomplish a shared vision.
- **Cultural competence:** adopting behaviors, attitudes, and policies that enable providers to work effectively in cross-cultural situations.
- **Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services:** adult clients and families of children and youth identify needs and preferences that result in the most effective services and supports.
- **Access to underserved communities:** Historically unserved and underserved communities are those groups that either have documented low levels of access and/or use of mental health services, face barriers to participation in the policy-making process in public mental health, have low rates of insurance coverage for mental health care, and/or have been identified as priorities for mental health services.
- **Integrated service experiences:** services for clients and families are seamless. Clients and families do not have to negotiate with multiple agencies and funding sources to meet their needs.

Please select core concepts embedded in services/program:

(May select more than one)

Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services

Community collaboration

Integrated service experiences

Please describe how the selected concept (s) embedded :

Each individual served is treated individually with a focus on person-centered goals and strengths. A case manager begins outreach and engagement to meet the individual in the community and identify what needs they currently have and what barriers exist that keep them from engaging in MH services. Participants are given the option to include support persons (family or others) in the development of the

Community collaboration

treatment plan. The AOT staff promotes the inclusion of support persons as part of the treatment team to help the individual engage in services and work towards their wellness goals. The treatment team attempts to offer a variety of options for treatment, rehabilitation, and support. Services are flexible and are provided with the individual needs of participants in mind. The program provides advocacy and helps develop connections with community partners. Collaborative relationships have been developed and maintained with several community agencies, treatment providers, and local government with the goal of continuity of care and optimal client outcomes. Program services focus on meeting the needs of the whole person to improve physical health and mental health. Any substance abuse is also considered in the treatment plan with substance abuse services and linkages. Staff encourage and assist with linkage and transportation to primary care settings for preventative and follow-up health care. Program nursing staff can provide routine monitoring of vitals, medication side effects, and health education. The program is committed to hiring bicultural, bilingual, and culturally competent staff. All staff members are provided sensitivity training in the area of cultural competence. Culture is considered to be an integral part of their treatment.

PROGRAM OUTCOME & GOALS

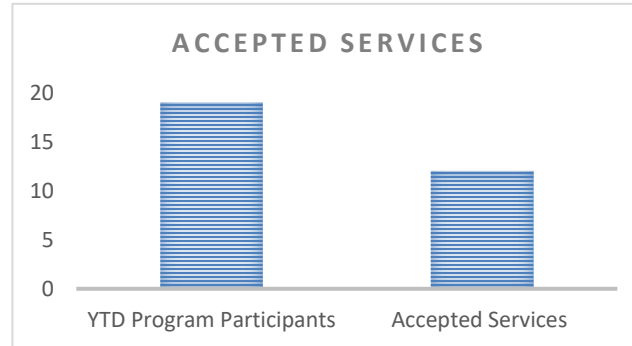
- **Must include each of these areas/domains:** (1) Effectiveness, (2) Efficiency, (3) Access, (4) Satisfaction & Feedback Of Persons Served & Stakeholder
- **Include the following components for documenting each goal:** (1) Indicator, (2) Who Applied, (3) Time of Measure, (4) Data Source, (5) Target Goal Expectancy

1. Effectiveness-

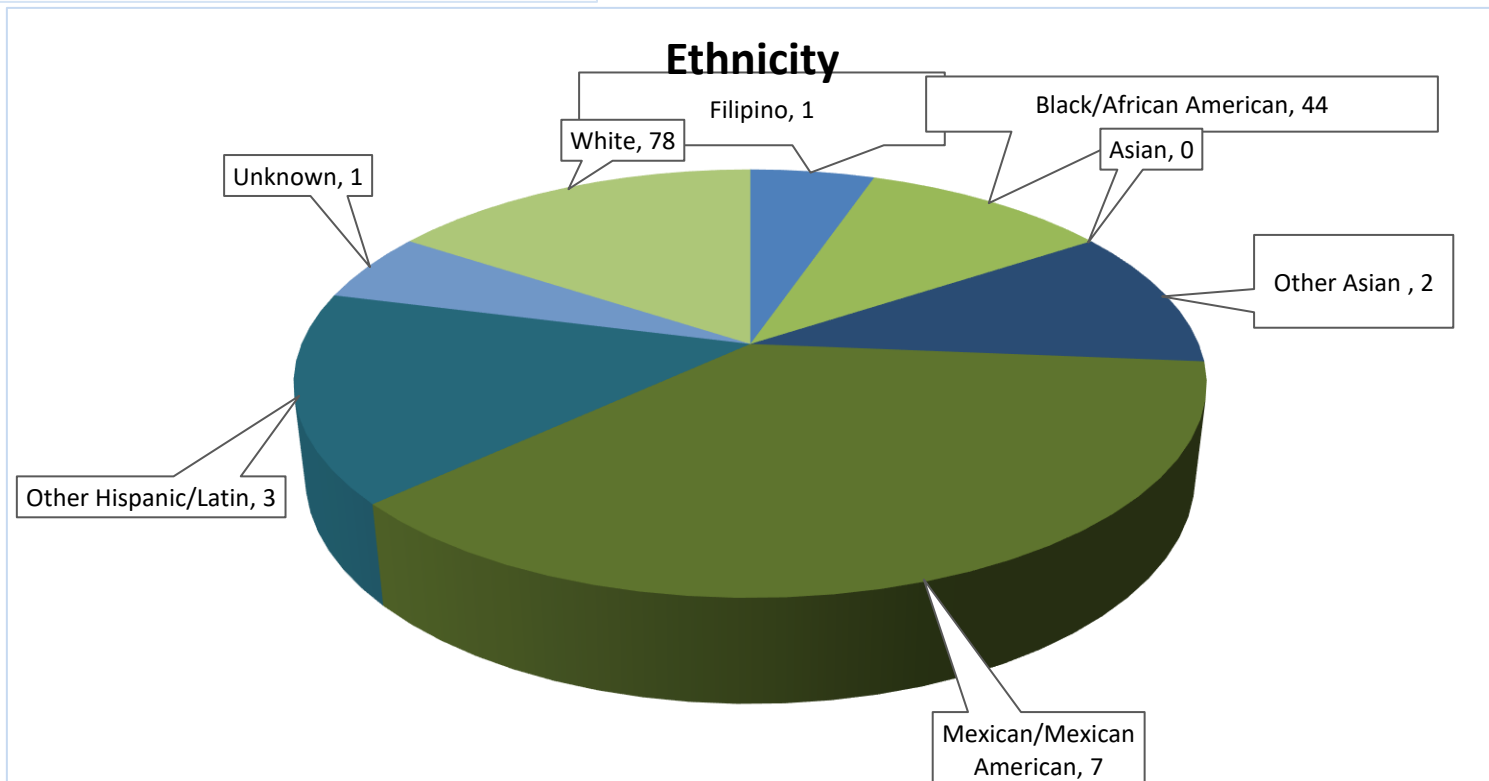
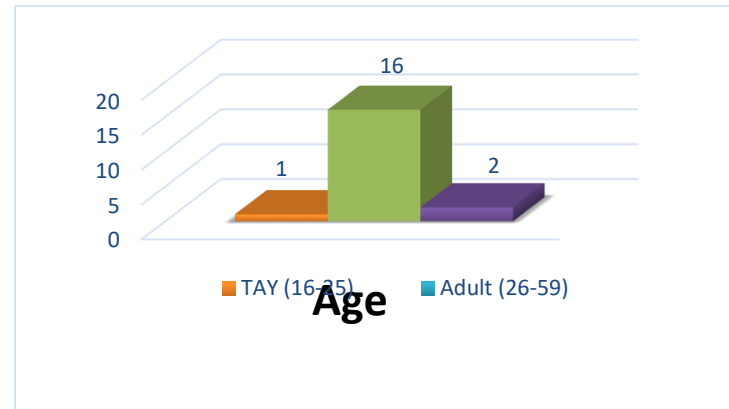
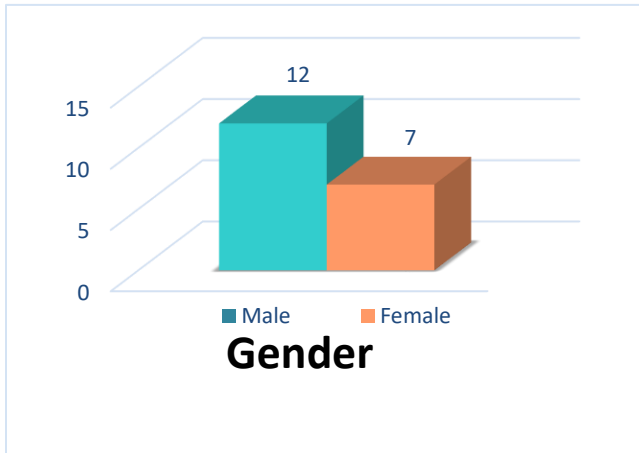
a. Accepted Voluntary Services

- i. **Objective:** To increase the total number of persons who accept voluntary services through outreach and engagement.
- ii. **Indicator:** Percentage of individuals served that accepted voluntary services.
- iii. **Who Applied:** Individuals served by the program for a minimum of one year.
- iv. **Time of Measure:** FY 22-23
- v. **Data Source:** Avatar
- vi. **Outcome:** The total number of persons who accepted voluntary services was 63% during AOT’s first year in operation.

Period	# of Individuals Pre-Entry	# of Individuals Accepted Services	% Reduction
22-23	19	12	63%



Program Demographics



DEPARTMENT RECOMMENDATION(S):

Click here to enter text.