Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results *All Respondents*

I examine my own cultural background and biases (race, culture, sexual orientation) and how they may influence my behavior toward others. (N=494; 432; 551; 382)

I continue to learn about the different cultures of our clients/persons served and family members in order to improve the delivery of Behavioral Health services. (N=494; 433; 551; 380)

I recognize and accept that clients/persons served are the primary decision makers about their treatment, even though they may be different from my own beliefs. (N=494; 433; 548; 381)

I intervene, in an appropriate manner, when I observe other staff exhibit behaviors that show cultural insensitivity or prejudice. (N=494; 431; 547; 382)

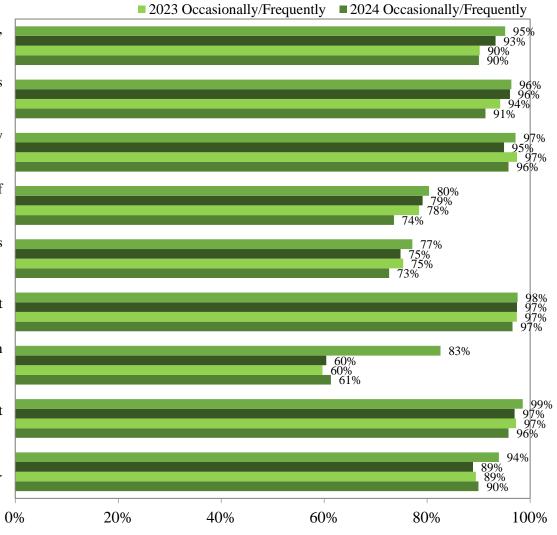
I attempt to learn a few key words in the client/person served's primary language (e.g., "Hello, Goodbye, Thank you," etc.) (N=494; 433; 548; 380)

I recognize that family may be defined differently by different cultures. (N=494; 432; 545; 381)

I develop materials (brochures; flyers; newsletters; posters; etc.) in a manner that can be easily understood by clients/persons served and family members. (N=494; 432; 548; 380)

I recognize that gender roles in families may vary across different cultures. (N=494; 433; 548; 381)

I participate in trainings to learn how to best meet the needs of clients/persons served and family members from diverse cultures. (N=494; 432; 550; 379)



■ 2021 Occasionally/Frequently ■ 2022 Occasionally/Frequently

Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results White/ Caucasian Respondents

I examine my own cultural background and biases (race, culture, sexual orientation) and how they may influence my behavior toward others. (N=118; 123: 143: 80)

I continue to learn about the different cultures of our clients/ persons served and family members in order to improve the delivery of Behavioral Health services. (N=118; 124; 143; 79)

I recognize and accept that clients/ persons served are the primary decision makers about their treatment, even though they may be different from my own beliefs. (N=118; 124; 141; 80)

I intervene, in an appropriate manner, when I observe other staff exhibit behaviors that show cultural insensitivity or prejudice. (N=118; 123; 140; 80)

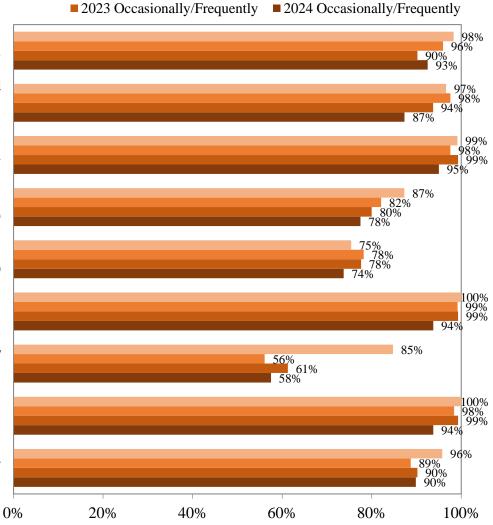
I attempt to learn a few key words in the client/person served's primary language (e.g., "Hello, Good Bye, Thank you," etc.) (N=118; 124; 143; 80)

I recognize that "family" may be defined differently by different cultures. (N=118; 124; 140; 80)

I develop materials in a manner that can be easily understood by clients/persons served and family members. (N=118; 123; 142; 80)

I recognize that gender roles in families may vary across different cultures. (N=118; 124; 143; 80)

I participate in trainings to learn how to best meet the needs of clients/ persons served and family members from diverse cultures. (N=118; 124; 143; 79)



■ 2021 Occasionally/Frequently ■ 2022 Occasionally/Frequently

Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

Hispanic Respondents

I examine my own cultural background and biases (race, culture, sexual orientation) and how they may influence my behavior toward others. (N=231; 179; 263; 186)

I continue to learn about the different cultures of our clients/ persons served and family members in order to improve the delivery of Behavioral Health services. (N=231; 179; 263; 186)

I recognize and accept that clients/ persons served are the primary decision makers about their treatment, even though they may be different from my own beliefs. (N=231; 179; 262; 186)

I intervene, in an appropriate manner, when I observe other staff exhibit behaviors that show cultural insensitivity or prejudice. (N=231; 178; 263; 186)

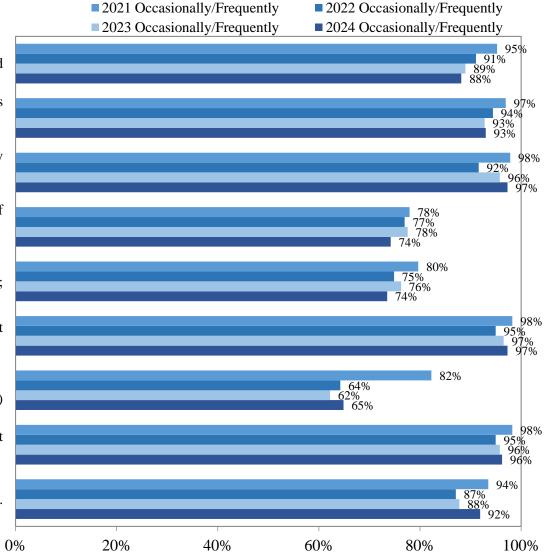
I attempt to learn a few key words in the client/ person served's primary language (e.g., "Hello, Good Bye, Thank you," etc.) (N=231; 179: 261: 185)

I recognize that "family" may be defined differently by different cultures. (N=231; 179; 261; 186)

I develop materials in a manner that can be easily understood by clients/ persons served and family members. (N=231; 179; 262; 185)

I recognize that gender roles in families may vary across different cultures. (N=231; 179; 261; 186)

I participate in trainings to learn how to best meet the needs of clients/ persons served and family members from diverse cultures. (N=231; 178; 262; 185)



Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

All Other Ethnicity Respondents

■ 2021 Occasionally/Frequently

■ 2022 Occasionally/Frequently

■ 2023 Occasionally/Frequently

■ 2024 Occasionally/Frequently

I examine my own cultural background and biases (race, culture, sexual orientation) and how they may influence my behavior toward others. (N=145; 130; 145; 116)

I continue to learn about the different cultures of our clients/ persons served and family members in order to improve the delivery of Behavioral Health services. (N=145; 130; 145; 115)

I recognize and accept that clients/ persons served are the primary decision makers about their treatment, even though they may be different from my own beliefs. (N=145; 130; 145; 115)

I intervene, in an appropriate manner, when I observe other staff exhibit behaviors that show cultural insensitivity or prejudice. (N=145; 130; 144; 116)

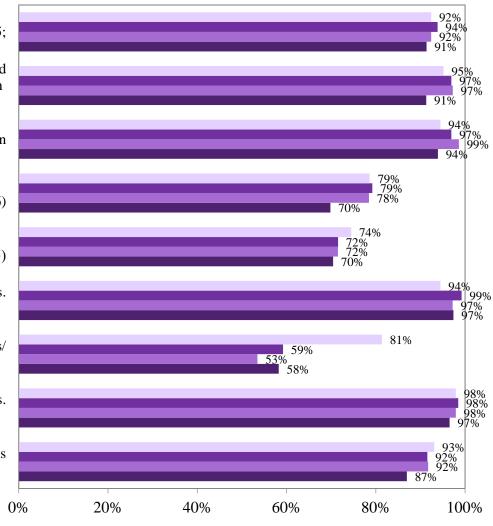
I attempt to learn a few key words in the client/person served's primary language (e.g., "Hello, Good Bye, Thank you," etc.) (N=145; 130; 144; 115)

I recognize that "family" may be defined differently by different cultures. (N=145; 129; 144; 115)

I develop materials in a manner that can be easily understood by clients/persons served and family members. (N=145; 130; 144; 115)

I recognize that gender roles in families may vary across different cultures. (N=145; 130; 144; 115)

I participate in trainings to learn how to best meet the needs of clients/ persons served and family members from diverse cultures. (N=145; 130; 145; 115)

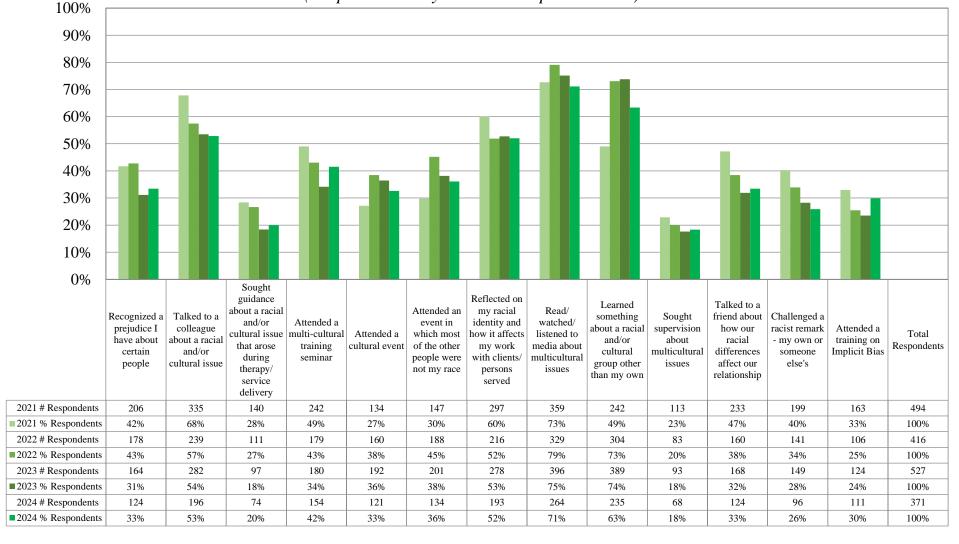


Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

Participation in Professional Development Activities (Past Six Months)

2021 All Respondents (N=494) 2022 All Respondents (N=416) 2023 All Respondents (N=527) 2024 All Respondents (N=371) (Respondents may choose multiple answers.)



Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

Participation in Professional Development Activities (Past Six Months)

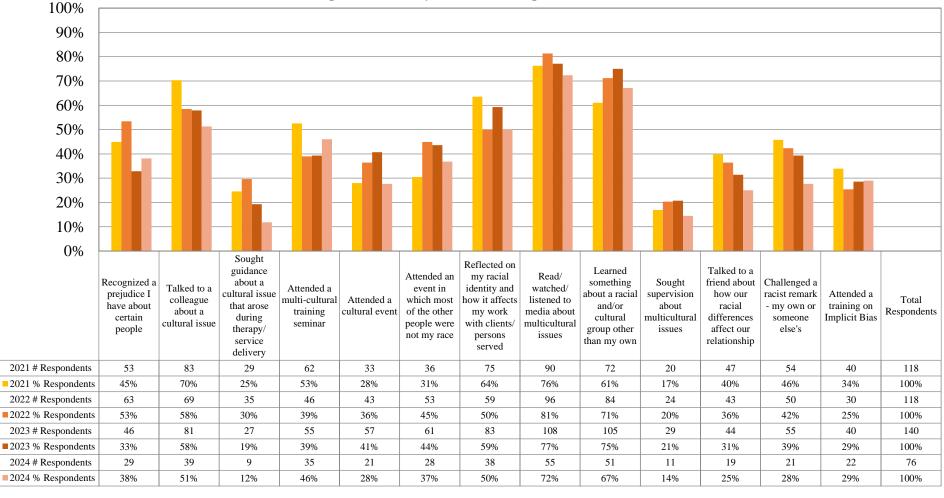
2021 White/ Caucasian Respondents (N=118)

2022 White/ Caucasian Respondents (N=118)

2023 White/ Caucasian Respondents (N=140)

2024 White/ Caucasian Respondents (N=76)

(Respondents may choose multiple answers.)



Staff Cultural Humility Survey

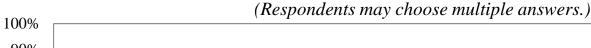
Comparison Between 2021, 2022, 2023 and 2024 Survey Results

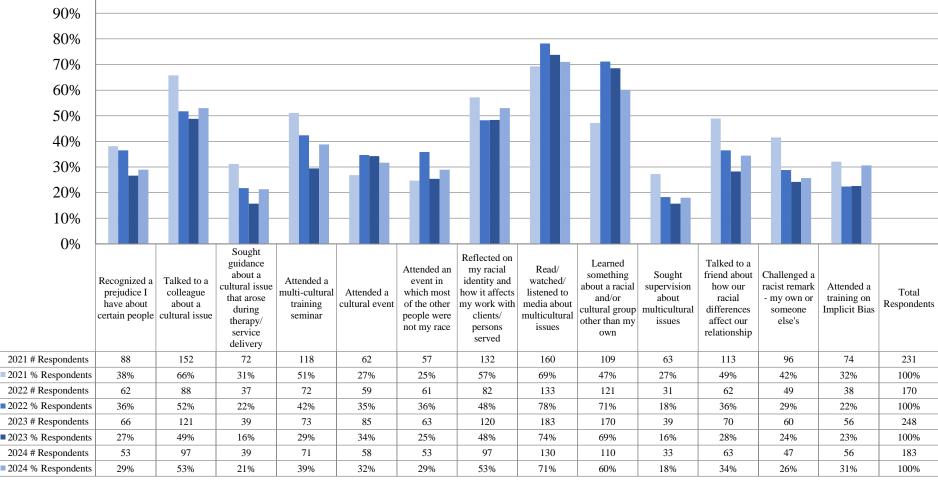
Participation in Professional Development Activities (Past Six Months)

2021 Hispanic/Latino Respondents (N=231)

2022 Hispanic/Latino Respondents (N=170)

2023 Hispanic/Latino Respondents (N=248) 2024 Hispanic/Latino Respondents (N=183)



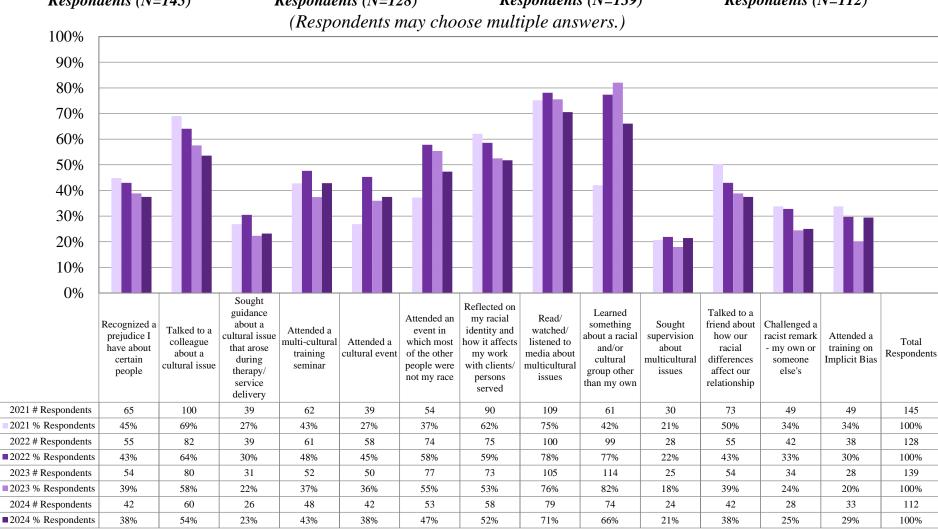


Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

Participation in Professional Development Activities (Past Six Months)

2021 Other Ethnicity Respondents (N=145) 2022 Other Ethnicity Respondents (N=128) 2023 Other Ethnicity Respondents (N=139) 2024 Other Ethnicity Respondents (N=112)

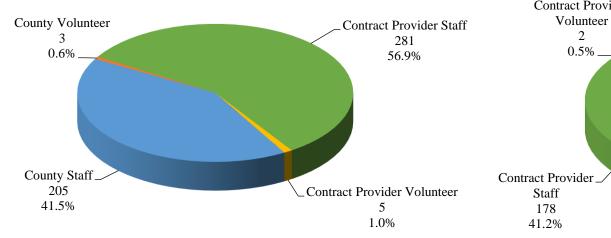


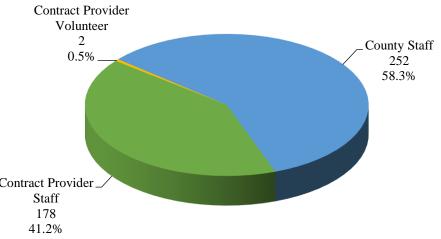
Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

2021 Employment Status (N=494)

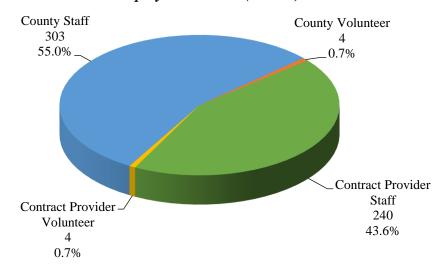
2022 Employment Status (N=432)

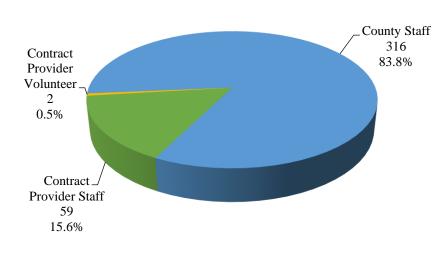




2023 Employment Status (N=551)

2024 Employment Status (N=377)

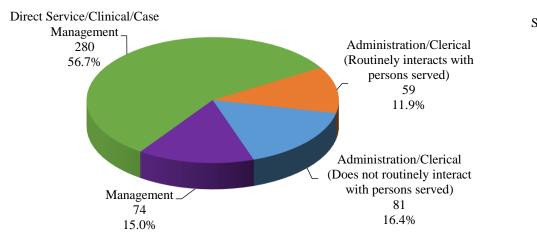


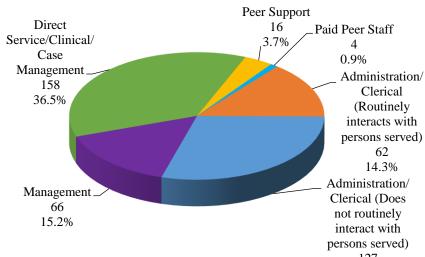


Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

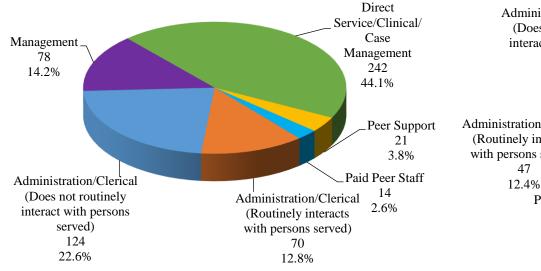
2021 Primary Job Function (N=494) 2022 Primary Job Function (N=433)

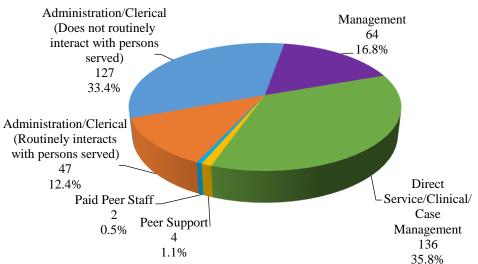




2023 Primary Job Function (N=549)



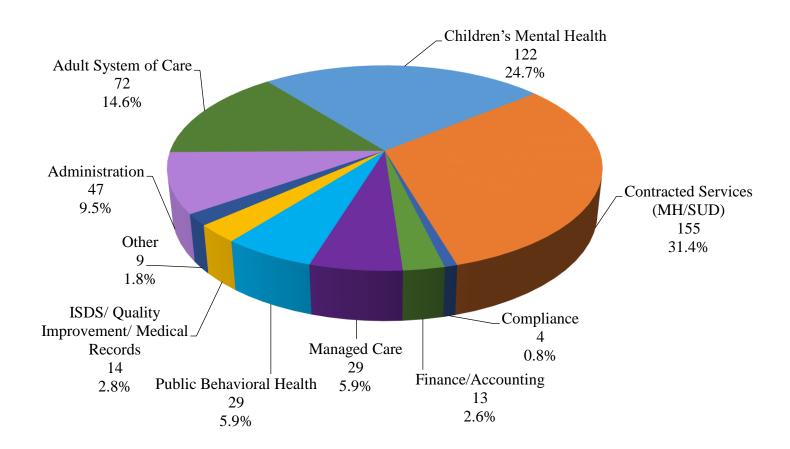




Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

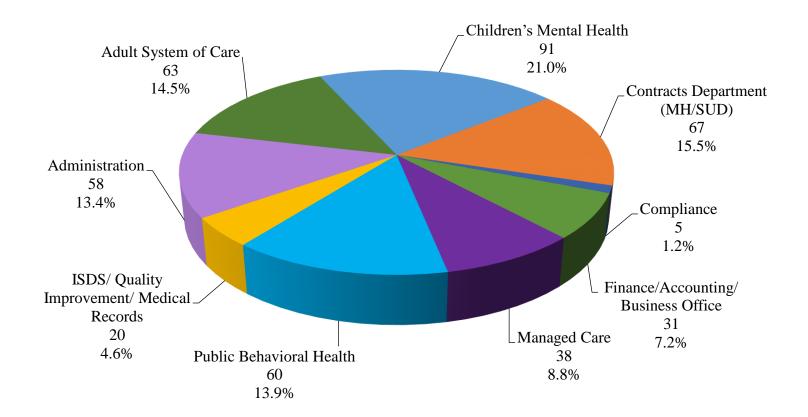
2021 Department/Program (N=494)



Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

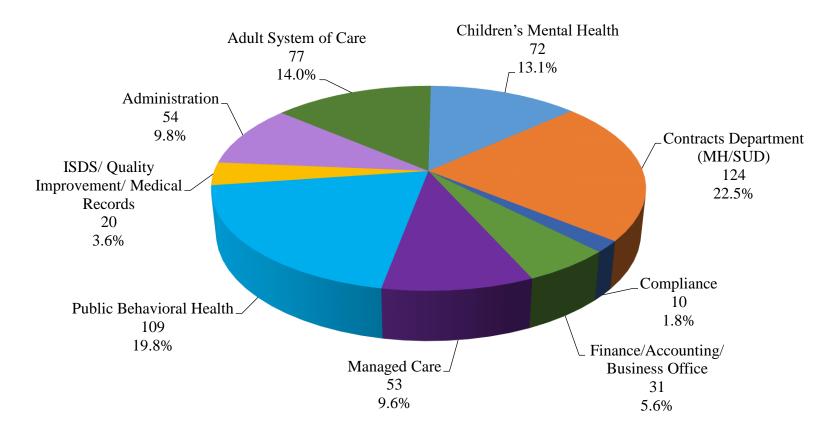
2022 Department/Program (N=433)



Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

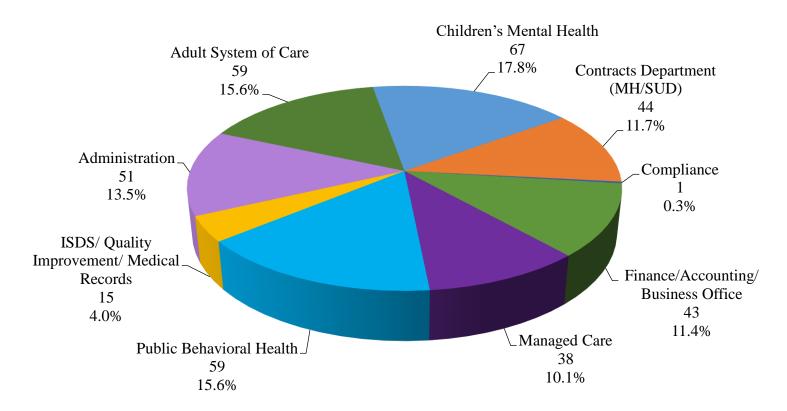
2023 Department/Program (N=550)



Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

2024 Employment Status (N=377)



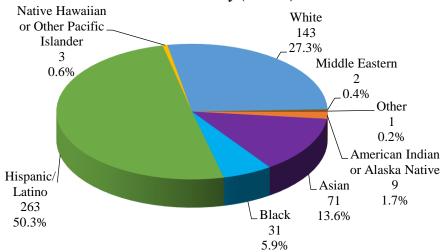
Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

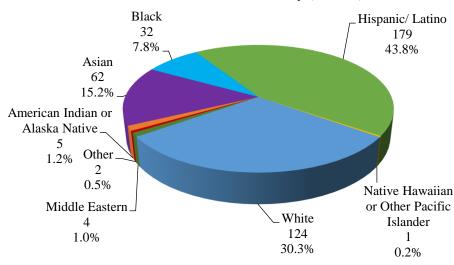
2021 *Race/Ethnicity* (*N*=464)

Hispanic/Latino Native Hawaiian or Other Pacific 231 Islander 49.8% 0.4% White 118 25.4% Middle Eastern 4 0.9% Other Black_ American Indian or Asian 23 Alaska Native 0.9% 76 5.0% 6 16.4% 1.3%

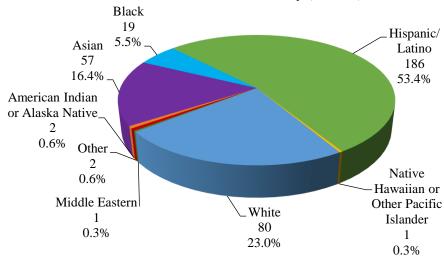
2023 *Race/Ethnicity* (*N*=523)



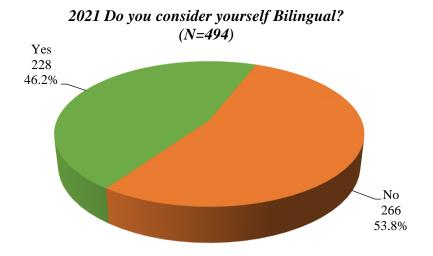
2022 Race/Ethnicity (N=409)

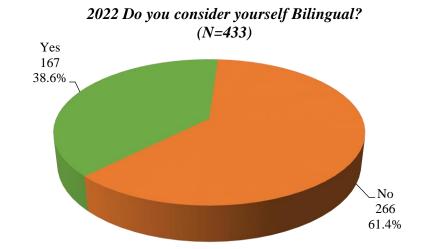


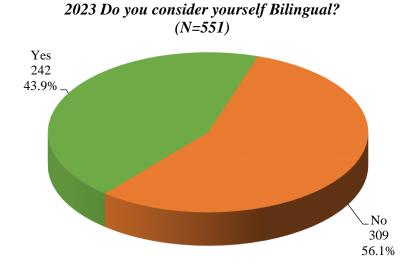
2024 Race/Ethnicity (N=348)

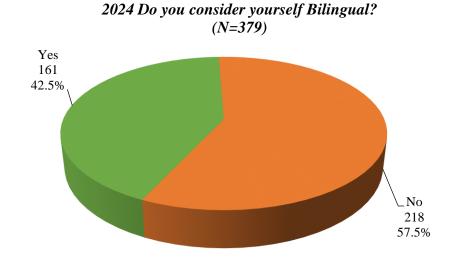


Staff Cultural Humility Survey









Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

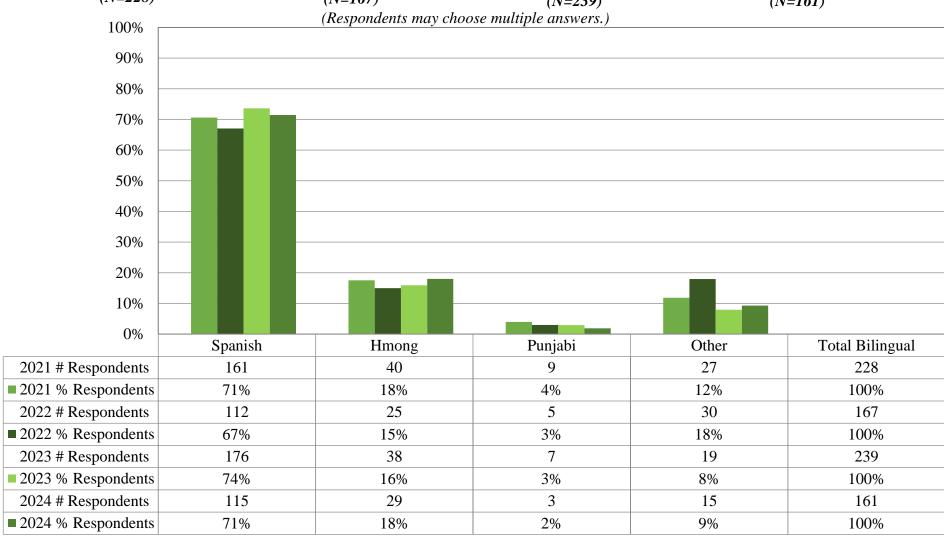
If Bilingual, which language(s) do you speak?

2021 Bilingual Respondents
(N=228)

2022 Bilingual Respondents
(N=167)

2023 Bilingual Respondents (N=239)

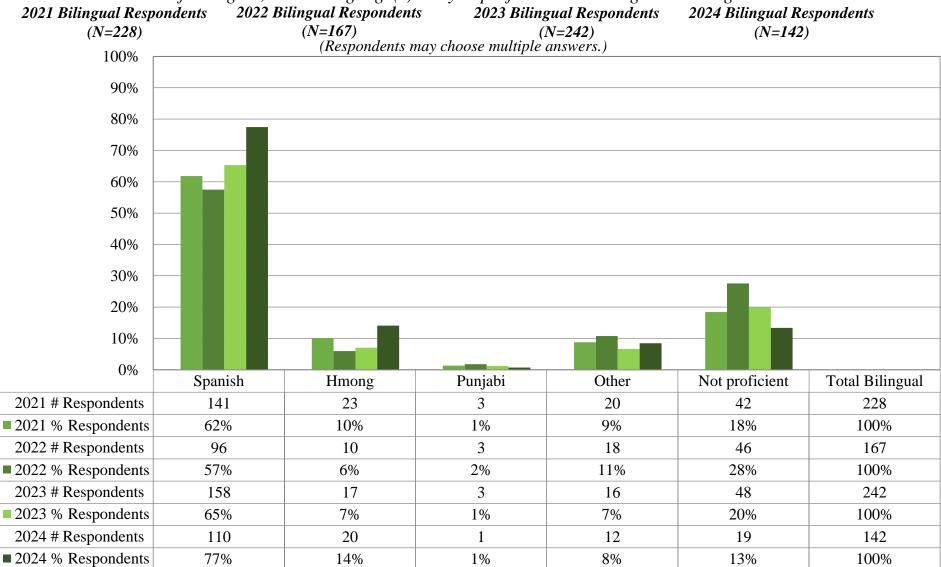
2024 Bilingual Respondents (N=161)



Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

If Bilingual, which language(s) are you proficient in reading and writing?

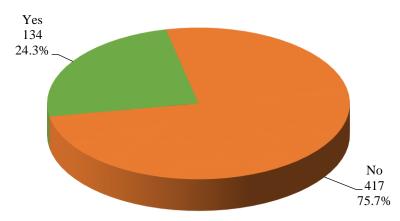


Staff Cultural Humility Survey

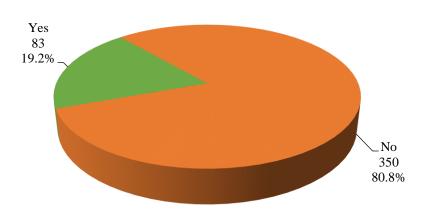
2021 Do you act as an Interpreter as part of your Job Function? (N=494)

Yes 140 28.3% No 354 71.7%

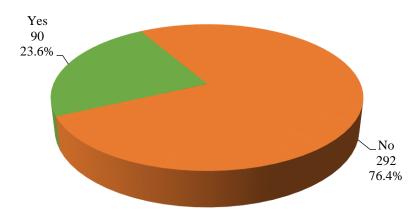
2023 Do you act as an Interpreter as part of your Job Function? (N=551)



2022 Do you act as an Interpreter as part of your Job Function? (N=433)

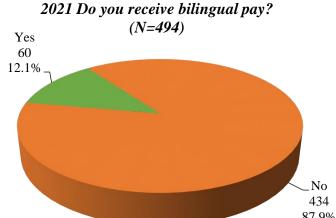


2024 Do you act as an Interpreter as part of your Job Function? (N=382)

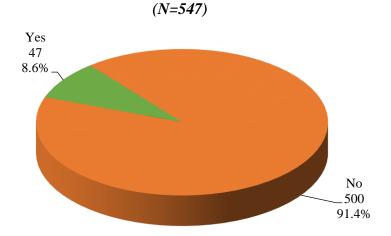


Staff Cultural Humility Survey

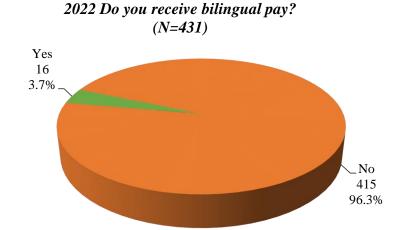
Comparison Between 2021, 2022, 2023 and 2024 Survey Results

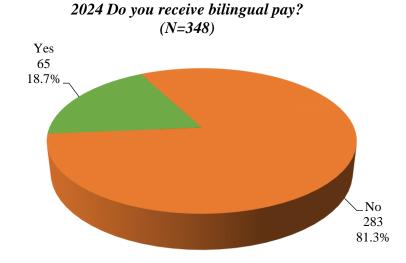


87.9%



2023 Do you receive bilingual pay?



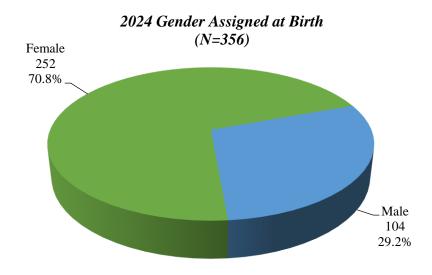


Staff Cultural Humility Survey



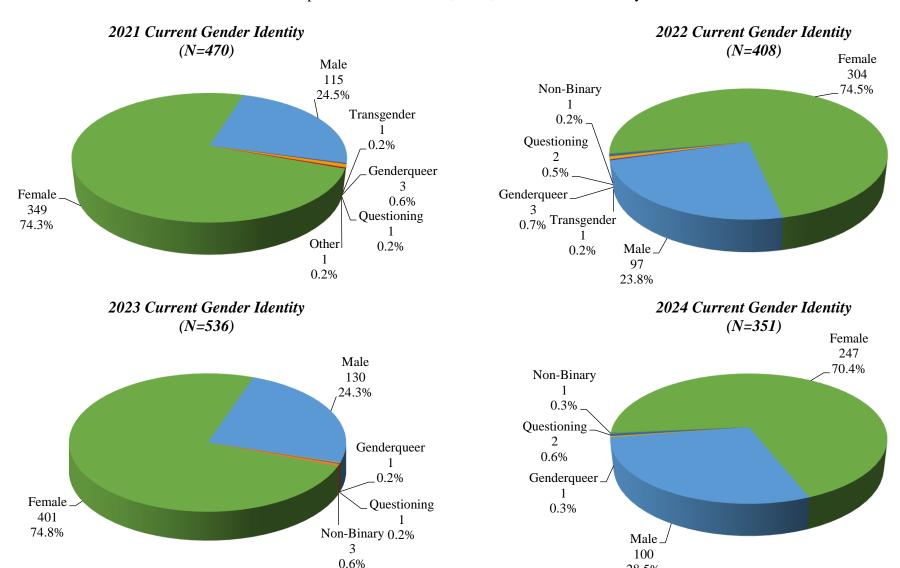






Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results



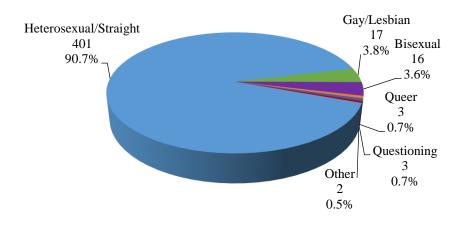
28.5%

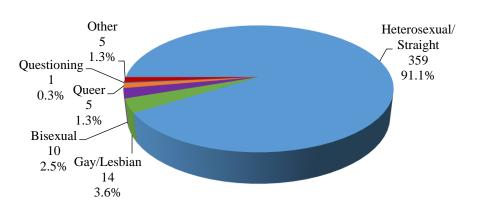
Staff Cultural Humility Survey

Comparison Between 2021, 2022, 2023 and 2024 Survey Results

2021 Sexual Orientation (N=442)

2022 Sexual Orientation (N=394)

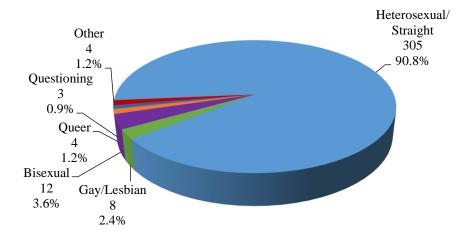




2023 Sexual Orientation (N=504)

Heterosexual/
Straight
453
89.9%
Bisexual
14
2.8%
Queer
4
0.8%
Questioning

2024 Sexual Orientation (N=336)

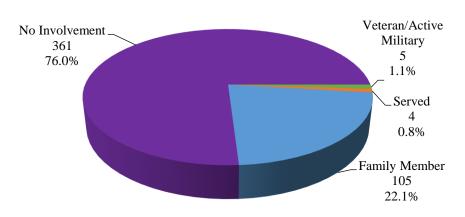


0.6%

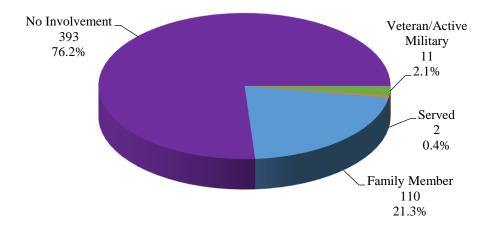
0.8%

Staff Cultural Humility Survey

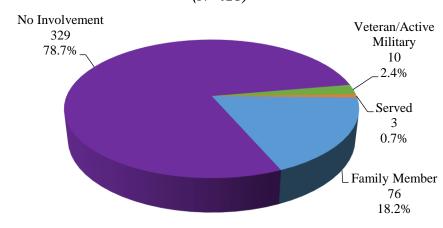
2021 Military/Service Involvement (N=475)



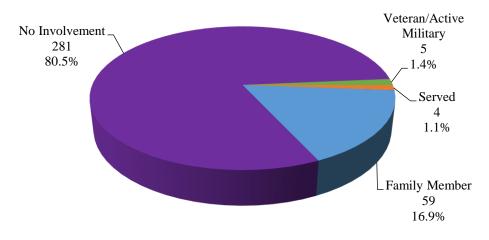
2023 Military/Service Involvement (N=516)



2022 Military/Service Involvement (N=418)



2024 Military/Service Involvement (N=349)

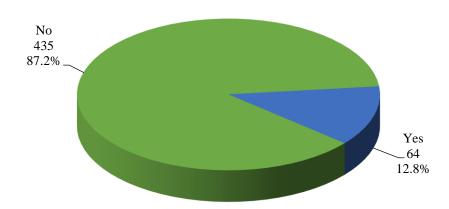


Staff Cultural Humility Survey

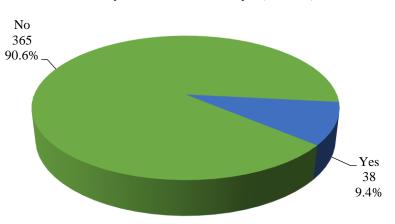
2021 Do you have a disability? (N=463)

No 430 92.9% Yes -33 7.1%

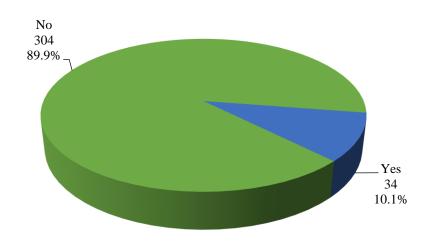
2023 Do you have a disability? (N=499)



2022 Do you have a disability? (N=403)

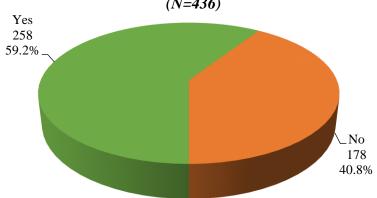


2024 Do you have a disability? (N=338)

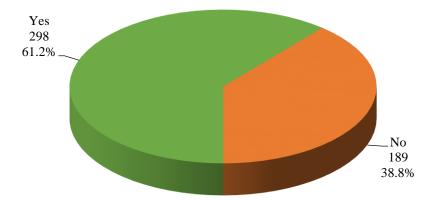


Staff Cultural Humility Survey

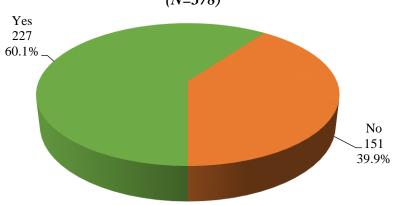
2021 Do you consider yourself to be a person with lived Mental Health experience?
(N=436)



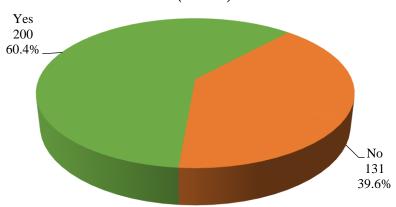
2023 Do you consider yourself to be a person with lived Mental Health experience?
(N=487)



2022 Do you consider yourself to be a person with lived Mental Health experience?
(N=378)

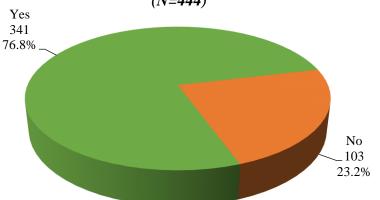


2024 Do you consider yourself to be a person with lived Mental Health experience?
(N=331)

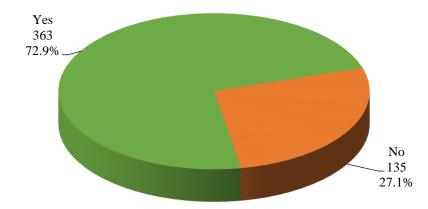


Staff Cultural Humility Survey

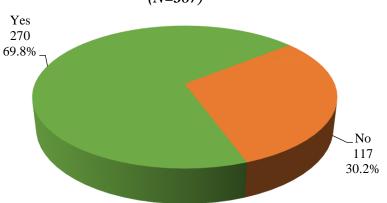
2021 Are you a family member of a person with lived Mental Health experience?
(N=444)



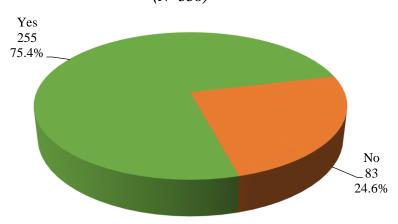
2023 Are you a family member of a person with lived Mental Health experience?
(N=498)



2022 Are you a family member of a person with lived Mental Health experience?
(N=387)

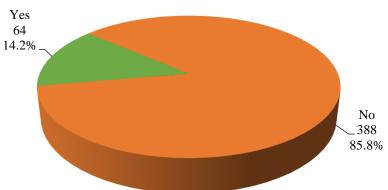


2024 Are you a family member of a person with lived Mental Health experience?
(N=338)

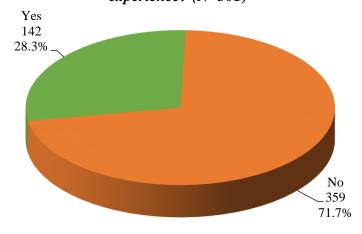


Staff Cultural Humility Survey

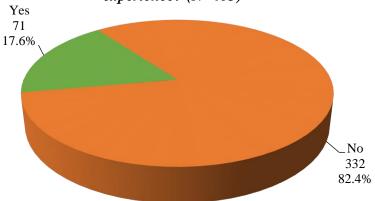
2021 Do you consider yourself to be a person with lived Substance Use Disorder experience? (N=452)



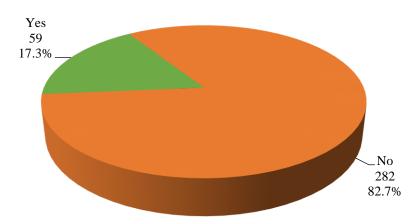
2023 Do you consider yourself to be a person with lived Substance Use Disorder experience? (N=501)



2022 Do you consider yourself to be a person with lived Substance Use Disorder experience? (N=403)

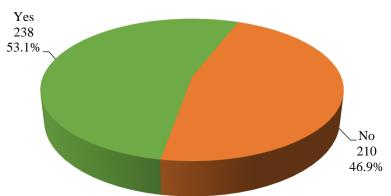


2024 Do you consider yourself to be a person with lived Substance Use Disorder experience? (N=341)

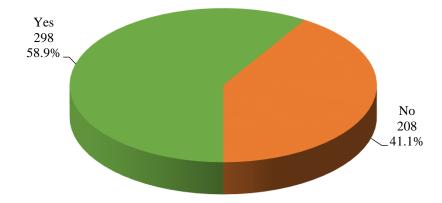


Staff Cultural Humility Survey

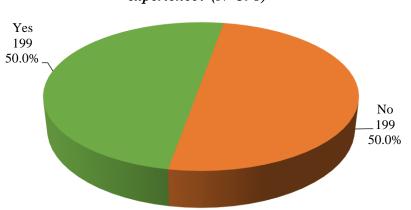
2021 Are you a family member of a person with lived Substance Use Disorder experience? (N=448)



2023 Are you a family member of a person with lived Substance Use Disorder experience? (N=506)



2022 Are you a family member of a person with lived Substance Use Disorder experience? (N=398)



2024 Are you a family member of a person with lived Substance Use Disorder experience? (N=346)

